



USAG-HI BULLETIN

DEPARTMENT OF THE ARMY

US ARMY INSTALLATION MANAGEMENT COMMAND, PACIFIC REGION
US ARMY GARRISON - HAWAII, SCHOFIELD BARRACKS, HAWAII 96857-5000
DIRECTORATE OF HUMAN RESOURCES, ADMINISTRATIVE SERVICES DIVISION

BULLETIN ISSUE 12- 25

6 DEC 2012

EXPIRES 6 JUN 13

SECTION I. OFFICIAL

OFFICIAL ITEMS CONTAINED HEREIN ARE IN ACCORDANCE WITH AR 25-30

A. EMERGENCY/HOTLINE/DUTY OFFICER NUMBERS

EMERGENCY NUMBERS

AMBULANCE	911
FIRE (OAHU)	911
MILITARY POLICE	911
HEALTH CLINIC/ACUTE CARE (SB)	433-8850
HEALTH CLINIC (TAMC/FS)	433-6629
AMERICAN RED CROSS (SB)	655-4927
(FS)	433-6631
NON-DUTY HOURS	1-877-272-7337
ARMY AVIATION ACCIDENT	656-1282
CRIME STOPPERS (SB)	655-7114
CRIME STOPPERS (FS)	438-7116
CID	655-0401
CID DUTY AGENT (CALL MPs)	655-7114
DPW EMERGENCY/TROUBLE DESK (24hr)	656-1275
USARPAC EAC	424-3000
EMER. LEAVE SEC. (SB/FS)	655-1804/4633
25 TH ID IG	655-0847
NON-DUTY HOURS	655-4034/8639
POISON CONTROL	1-800-222-1222
TRIPLER ARMY MEDICAL CENTER ER	433-6629
VICTIM ADVOCACY PROGRAM	624-SAFE (7233)
ISLAND PALM COMM. NORTH	
(SB, HMR, WAAF)	275-3700
ISLAND PALM COMM. SOUTH	
(AMR, TAMC, FS)	275-3800

HOTLINE NUMBERS

MUNITIONS AMNESTY HOTLINE -656-3000 (SB):	469-2481 (PTA)
ARMY COMMUNITY SERVICE (SB) 655-4227 (FS)	438-4227
ARMY EMERGENCY RELIEF HOTLINE	655-4227
ARMY COUNTERINTELLIGENCE OFFICE, HI	954-5567
SPY HOTLINE (CONUS)	1-800-CALL-SPY
CHAPLAIN (SB)	655-9196
ALIAMANU MILITARY RES.	833-2904
NON-DUTY HRS (ON CALL CHAP.)	217-5959
NORTH COMM. FAMILY LIFE CHAP.	656-9355/6646
SOUTH COMM. FAMILY LIFE CHAP.	839-2413
USAG-HI /EEO AND POSH INFO. LINE	655-9382
USARPAC IG HOTLINE	438-1820
EOD INCIDENT RESPONSE LINE	655-7112
MILITARY POLICE (WAAF)	655-7114
USARPAC VOTING ASSIST. ACTION LINE	438-8678
DPW HAZARDOUS SPILL HOTLINE	656-1111
EMPLOYMENT RESOURCE CTR. RECORDER	438-9301/9302
NON-APPROPRIATED FUND JOB HOTLINE	438-3977
25 TH ID EO	655-0053
DoD CHILD ABUSE/SAFETY HOTLINE	1-800-336-4592
ARMY RECRUITING INFORMATION	541-1631
INSTALLATION OPS CENTER (WAAF)	656-3272
SOLDIER/FAMILY ASSIST. CENTER (24HRS)	655-6600
INTERNAL REVIEW HOTLINE	655-8121
MILITARY ONESOURCE COUNSELING SERV.	1-800-342-9647

DUTY OFFICERS

516 TH SIGNAL BDE (FS)	438-7999 (FS)	30 TH SIGNAL BN, RNOSC	655-2127
500 TH MI BDE	655-6082 (SB)	30 TH SIGNAL BN, CUSTOMER SUPPORT CENTER	655-2200
45 TH SUSTAINMENT BDE	655-8352 (SB)	USAG-HI INSTALLATION OPS. CENTER (WAAF)	656-3272 (WAAF)
94 TH AAMDC	224-8594 (FS)	205 TH MI BN	438-9911 (FS)
8 TH MP BDE	655-0193 (SB)	311 TH SIGNAL CMD (T) EOC	497-9971 (FS)

MILITARY DIRECTORY (808) 449-1110

POST OPERATOR (808) 449-7110

DIRECTORATE OF PUBLIC WORKS CUSTOMER HANDBOOK ONLINE: <https://dpwhawaii.army.mil/general/customerhandbook.aspx>.

B. USAG-HI BULLETIN SUBMISSIONS, DUE DATES AND FORMAT

Bulletin Editor:
Mr. Don G. Boyer, USAG-HI Forms and Publications Control Officer,
Directorate of Human Resources, Administrative Services Division, 656-0334.
(don.g.boyer.civ@mail.mil)

[The following information applies to submissions of notices to this Bulletin.]

1. Draft notices for the USAG-HI Bulletin are submitted to the USAG-HI Bulletin Editor by email. All articles should be submitted no later than COB Friday the week prior to the next electronic publication of the Bulletin every other Thursday or early enough to ensure the article will be published prior to any listed start dates. The Bulletin is published entirely electronically every other week and is distributed from the Directorate of Human Resources, Administrative Services Division to specific contacts within USAG-HI and other major commands, tenant and service organizations and other federal offices for further distribution and posting within their organizations. To be added to, or update, the Bulletin mailing list, please contact the Bulletin Editor. Current and previous issues of the Bulletin are maintained on the USARPAC Theater Portal, at:

<https://portal.usarpac.army.mil:36000/imcom-pacific/Garrisons/Hawaii/hiHROffices/Bulletin/Pages/default.aspx>.

Additionally, the current Bulletin and past issues are posted on the 30th Signal BN/Network Enterprise Center (NEC) internet site at:
<http://www.garrison.hawaii.army.mil/sites/bulletins/bulletins.aspx>.

2. Submissions to the Bulletin must include specific point of contact information (name and phone number; emails are only used if specifically requested) and should indicate, when needed, the start and end dates for notices to appear in the Bulletin. Military times and dates are used in all notices. All acronyms used in notices are defined the first time they are used. New, updated, or revised item headers are highlighted each week, as is updated text if necessary. Submissions should be reviewed and approved by the appropriate line manager prior to submission to the Bulletin to ensure conformance with current applicable management policies and directives before release for publication. Organizations will not include sensitive OPSEC data in any Bulletin notices. Organizations submitting articles for the Bulletin are responsible for having their information checked and approved by OPSEC personnel when necessary or when there is doubt as to the sensitivity of the information prior to submission to the Bulletin.

The last issue of the USAG-HI Bulletin for CY 13 will be 20 December 2013. All notices for that issue must be submitted to the Bulletin Editor by NLT 17 Dec 2012.

C. INSTALLATION SAFETY AND SECURITY

1. COMMANDING GENERAL'S HOLIDAY SEASON SECURITY AWARENESS MESSAGE. Please see the flyer attached to the end of this Bulletin for General Wiercinski's Holiday Season Security Awareness Message.

2. TRAFFIC SAFETY ON-LINE CLASS SIGN-UP. All Hawaii-based Soldiers and Civilian workers have a new tool to request traffic safety classes. Soldiers and Civilian workers can request classes using their Army Knowledge Online account at <https://apps.imcom.army.mil/AIRS/>. (Select "View Available Courses"; select "Pacific" Region and Garrison "Hawaii"; then select the desired course.)

Six Classes will be offered initially:

- a. Motorcycle Basic Rider Course.
- b. Motorcycle Experienced Rider Course.
- c. Army Traffic Safety Intermediate training for Soldiers under 26 years old.
- d. Army Traffic Safety Advanced training for Soldiers over 26 years old.
- e. Army Traffic Safety Supervisor training for military and civilian supervisors of Soldiers.
- f. Remedial Drivers Improvement training for Soldiers and civilian workers with traffic infractions.

For further information, please contact Mr. Dan Vancil, Cape Fox Professional Services, at 655-6455 and leave a voice message.

3. AMNESTY DAY FOR AMMUNITION AND EXPLOSIVES (A&E). An ammunition and explosives amnesty day has been scheduled for Thursday, 20 December 2012, from 1000-1400. Turn-in locations are:

- a. OAHU: Wheeler Army Airfield, Ammunition Supply Point (WASP), adjacent to Main Gate #1, near the Amnesty Box, (Amnesty Hotline 656-3000).
- b. BIG ISLAND: Pohakuloa Training Area (PTA), adjacent to ASP Gate at entrance to main cantonment area, (Amnesty Hotline 469-2481).

The intent of the USAG-HI A&E Amnesty Program (AP) is to ensure maximum recovery of military A&E items that are outside the normal ammunition supply system. The A&E AP provides an opportunity for individuals to return to the supply system any A&E

found, stolen or misplaced without fear or prosecution. If you need further assistance, call Oahu: MP 911, EOD 655-7112, QASAS 656-3000; Big Island: MP 469-2429, EOD 655-7112, QASAS 469-2481. For further information, please contact Mr. Dennis H Kinsey, Chief QASAS, Ammunition Surveillance Division, at 655-9020.

D. CLAIMS OF INDEBTEDNESS

1. CLAIM OF INDEBTEDNESS. The Commander, 3rd Battalion, 25th Aviation Regiment regrets to announce the death of SPC Daniel L. Carlson. CW2 Carlos A. King has been appointed as the Summary Court Martial Officer (SCMO) and will handle all claims for or against the estate of SPC Carlson. Anyone owing money or having a just claim for or against the estate of SPC Carlson should contact CW2 King at 334-389-3025.

2. CLAIM OF INDEBTEDNESS (Correction to phone number). The Commander, C Company, 1-27 IN RGT regrets to announce the death of PFC Tyler J. Lawson. 1LT Joseph D. Orton is appointed as the Summary Court Martial Officer (SCMO) and will settle all claims for or against the estate of PFC Lawson. Anyone owing money or having a just claim for or against PFC Lawson should contact 1LT Orton at (801) 791-0114.

3. CLAIM OF INDEBTEDNESS. The Commander, HHBN, 94th AAMDC regrets to announce the death of LTC Brian W. Brown. CPT Craig L. Brown has been appointed as the Summary Court Martial Officer (SCMO) and will handle all claims for or against the estate of LTC Brown. Anyone owing money or having a just claim for or against the estate of LTC Brown should contact CPT Brown at 438-3801.

E. MANDATORY EVENTS AND TRAINING

1. ARMY SUBSTANCE ABUSE PROGRAM OFFICE SCHEDULED EVENTS. The Army Substance Abuse Program Office schedule of upcoming events and contact numbers is included on the updated 2012 ASAP Flyer attached to the end of this Bulletin.

2. MANDATORY FIRST TERM FINANCIAL MANAGEMENT TRAINING SCHEDULE – SCHOFIELD BARRACKS. Mandatory First Term Financial Training is provided on every Monday except federal holidays at the Schofield Barracks Army Community Service (ACS), Bldg. 2091. Learn basic financial skills, develop self reliance and personal responsibility, encourage financial planning, improve money management skills, and enhance your personal financial literacy. This is a mandatory 8 hour program of military instruction. Certificates will be awarded to each participant who completes the 8 hours of instruction. For class dates or to register, please contact ACS, Schofield Barracks, at 655-4227. For further information, please contact Ms. Robin Sherrod, Financial Readiness Program Manager, at 655-1708 or email at: robin.m.sherrod.civ@mail.com.

F. COMMUNITY IMPACT UPDATES

[See <https://dpwhawaii.army.mil/communityimpact> for more details on current or upcoming road/gate closures, construction projects, and safety issues including maps of affected areas and to see other community information relating to base operations and safety as promulgated by the Directorate of Public Works (DPW).]

The following Community Impact Updates are new or have been updated:

1. HOLIDAY CARD LANE. The annual Holiday Card Lane will be held from 20 Nov 12 thru 7 Jan 13. All units, staff offices and organizations are invited to participate. The designated locations for the Holiday Card Lane displays will be Macomb Gate Road at Schofield Barracks and in front of Richardson Theater (across from Chapel Field) at Fort Shafter. Entry forms are available from the Family and MWR Special Events Office. Entries must be submitted by 9 November 2012 to Ms. Kathy Giannetti, email Kathleen.j.giannetti.naf@mail.mil; or by FAX to 655-1780.

2. LANE CLOSURES, WRIGHT AVENUE, WHEELER ARMY AIRFIELD (WAAF). Portions of Wright Avenue, between Robbins Road and Elleman Road, will be completely closed beginning on 1 October thru 6 December 2012, for reconstruction of the road. (Please note that the project schedule is subject to change pending weather delays.) The contractor will have appropriate safety signs and barriers when each section of the roadway is closed. The project will be phased so the east bound and west bound lanes of the divided portion will be paved at alternate times. Traffic will be re-routed along Santos Dumont during the closures of the east bound portions. There will be two-way traffic on the east bound side while construction is being performed on the west bound portion. There will be no street parking on the east bound portions during two way traffic periods. For further information, please contact Mr. Stephen Ibaraki, DPW Construction Mgmt. at 656-2532.

3. CHANGING AIR CONDITIONER TIMERS. In support of implementing consistent energy efficiency standards, AC units that service buildings on USAG-HI installations are timed to operate only during the times that those buildings are occupied. In the event a building, or a part of it, is scheduled to be operational during times for which the AC timer is not set to function, e.g., after duty hours or weekends, and AC is needed to enhance working conditions, the people responsible for the work schedule change need to submit a DA Form 4283, Facilities Engineering Work Request (FEWR) to Ms. Camille Howe, Chief, Work Management Branch, DPW. FEWRs must specify both the start and end date(s) and time(s) the additional AC operation is needed, to include the funding

instruments, in order for DPW to perform the AC timer resets. Average cost for this service is \$360.00. FEWRs should be forwarded to Ms. Camille Howe as email attachments to: camille.q.howe.civ@mail.mil. Any and all questions should be addressed to Ms. Howe at 656-5281.

4. ROAD CLOSURE, SCHOFIELD BARRACKS. There will be a road closure for Macomb (Austin) Road between Wisser Road and 7th Street on Schofield Barracks to install utility infrastructure. The south section of Macomb (Austin) Road as well as Chamberlain Road will be closed. 7th Street will be ONE WAY down to Wisser. There will be TWO WAY traffic over Artillery Hill onto Parks and Macomb (Austin) Roads. Dates of construction will be from 01 Jun 2012 thru 31 Dec 2012. For further information, please contact Mr. Gerald Young at 438-1238.

G. OFFICE/FACILITIES/SERVICES CLOSURES OR MOVES

1. DIRECTORATE OF LOGISTICS (DOL) MUNITIONS BRANCH AMMUNITION SUPPLY POINT (ASP) SCHEDULED CLOSURES. The FY 2013 scheduled closures for quarterly 100% inventories of the DOL ASPs will be:

- a. 2nd Qtr from 28 Feb 13 – 8 Mar 2013. The last day of operations is 27 Feb 2013.
- b. 3rd Qtr from 30 May 13 - 7 Jun 2013. The last day of operations is 29 May 2013.
- c. 4th Qtr from 29 Aug 13 – 6 Sep 2013. The last day of operations is 28 Aug 2013.

Units requiring munitions support for training during this time will need to draw their required ammunition prior to the inventory schedule listed above. The Training Ammunition Vehicle Holding Area (TAVHA) will be available for munitions storage during this time. Emergency issues will be handled on a case by case basis, and must be approved by the DOL Munitions Accountable Officer, Mr. Armell Armstead at 656-1649, or the DOL Supply Branch Div. Chief, Mr. John Lein at 656-0817.

2. TEMPORARY CLOSURE, FORT SHAFTER (FS) DEERS AND ID CARD OFFICE. The FS DEERS/ID Card Office will be closed from 24 Dec. 2012 – 02 Jan 2013. The Schofield Barracks DEERS/ID Card Office located in Bldg. 750 will be open for appointments during this period. We are sorry for any inconveniences this may cause. For further information, please contact Ms. Thedia L. Smith, HR Technician, Bldg. S330, Rm. 102, Aloha Center, Ft. Shafter at 438-1663.

3. TEMPORARY CLOSURES, SCHOFIELD BARRACKS AND FORT SHAFTER EDUCATION CENTERS. On Friday, 21 December 2012, the Schofield Barracks Army Education Center and the Ft. Shafter/Tripler Education Complex will close at 1145 to allow personnel to attend the Education Services Division's annual Christmas party. Both facilities will reopen on Monday, 24 December 2012, at 0900.

4. TEMPORARY CLOSURE, SCHOFIELD BARRACKS AND FORT SHAFTER OFFICIAL MAIL AND DISTRIBUTION CENTERS (OMDC) AND THE RECORDS HOLDING AREA/FORMS CENTER (RHA/FC), EAST RANGE (Updated 11/26/12). The Schofield Barracks (Bldg. 2038) and Fort Shafter (Bldg. T-116) OMDCs will be closed all day on 7 December 2012 for the unit Christmas luncheon and will reopen on 10 Dec 2012 for normal business hours. The RHA/FC will close at 1000 on 7 December 2012, re-opening on 10 December.

5. TEMPORARY CLOSURE, SCHOFIELD BARRACKS RECORDS HOLDING AREA/FORMS CENTER (RHA/FC). The RHA/FC will be closed from 21 December 2012 to 1 January 2013. For emergency forms issues only, please contact Ms. Anna Tarrant at 655-5033.

6. TEMPORARY CLOSURE, SCHOFIELD BARRACKS HEALTH & FITNESS CENTER. The Schofield Barracks Health & Fitness Center will be closed from 11 Oct 2012 to 15 Jan 2013 for renovation. The renovation includes installation of two new saunas, repairing portions of the facility floor, replacing all windows, and painting the interior walls. During renovations, the group exercise classes will be moved to the Martinez Physical Fitness Center, Building 488, 1476 Kolekole Avenue, Schofield Barracks. The group exercise classes will resume on Monday, 15 Oct 2012 in the Martinez Fitness Center facility's gymnasium, basketball court #1. For further information, please contact Mr. Daniel W. Padeken, SB H&F Center Manager at 655-8789/8007.

7. TEMPORARY CLOSURE, MARTINEZ PHYSICAL FITNESS CENTER (PFC) GYMNASIUM. The Martinez PFC gymnasium will be closed from 29 Oct 2012 through 3 Dec 2012 to remove and install eight new basketball basket support structures/arms. The gymnasium will re-open at 1200 3 December 2012. For further information, please contact Ms. Emma Burghardt, Manager, Martinez Physical Fitness Center at 655-4804.

8. TEMPORARY CLOSURE AND SCHEDULE ADJUSTMENTS, RICHARDSON POOL, SCHOFIELD BARRACKS AND HMR POOL. Richardson Pool, Schofield Barracks, will be closed for renovations from 15 November 2012 through the first week in May 2013. During the closure the bathrooms and locker rooms will remain open, 0600 – 0900, Mon-Fri for Soldiers to shower after PT. The Richardson Pool front desk will also be staffed from 0600 – 1500, Mon-Fri for facility maintenance and coordinating reservations for the Swimming Pool at Helemano Military Reservation (HMR). The HMR Swimming Pool, normally closed during this time will be open as follows:

Mon - Fri 0600 – 1400: PT, Unit Training, lap swim
1400 – 1700: Open Swim, Lap Swim, Swim Team
Sat 1000 – 1700: Open Swim
Sun CLOSED

Pool Reservation Policy for unit PT: Units must submit reservations for PT at HMR Pool no less than 2 weeks prior to requested date(s) to Richardson Pool front desk in person between 0600 – 1500 Monday through Friday. Policy is first come first served. All SWET chair training must be approved by the Pool Supervisor. HMR Pool is only 25 meters and the shallow end is 5 feet. This will ensure no over booking. NOTE: PT Hours have been extended. For further information, please contact Ms. Momi Smith, Aquatics Director at 655-9653 or Ms. Babette Hendry, Richardson Pool Manager at 655-1128.

9. TEMPORARY CLOSURE, CIVILIAN PERSONNEL ADVISORY CENTER (CPAC). The CPAC will be closed on 7 Dec 2012 from 1000 – 1530 for their annual Christmas Party. For emergencies please call 808-557-6341.

H. OFFICE PROCEDURES OR HOURS OF OPERATION UPDATES

1. DIRECTORATE OF FAMILY MORALE, WELFARE AND RECREATION (DFMWR) HOLIDAY HOURS SCHEDULE. Please see the flyer attached to the end of this Bulletin for the Holiday schedules for DFMWR offices and facilities. For further information, please contact Ms. Arlene Tibayan at 656-0105.

2. DIRECTORATE OF PUBLIC WORKS (DPW) SERVICE ORDER DESK HOURS OF OPERATION CHANGE. Effective 1 Dec 2012, the DPW service order desk hours of operation will be from 0600 to 1700 Monday thru Friday. Regular service requests will be processed during these hours and are available by phone at 656-1275 or through customer walk-ins. The Service Order Desk office location is 947 Wright Ave, Wheeler Army Airfield, Bldg. 104, 1st floor. After-hours operations are from 1700 to 0600 Monday thru Friday, to include weekends and holidays. Only Emergency Calls will be processed after hours and will continue to be redirected to the Garrison Installation Operations Center (IOC).

3. INSTALLATION SECURITY OFFICE (ISO) HOURS OF OPERATIONS. The USAG-HI, Directorate of Plans, Training, Mobilization and Security (DPTMS) ISO, located on Schofield Barracks, Bldg. 580, 1st Floor, Room 105, will be open for walk-in out-processing M – F 0830 – 1200 and 1300 – 1630. Appointments for other personnel security actions should be made through your Unit/Directorate Security Manager. For further information, please contact Ms. Angela Walters, DPTMS ISO Acting Chief, at 808-655-8879.

4. SCHOFIELD BARRACKS AND FORT SHAFTER LEGAL ASSISTANCE OFFICE CLIENT SERVICES. The Schofield Barracks and Fort Shafter Legal Assistance Offices can provide free legal assistance to active duty personnel, family members, retirees, and certain Department of Defense personnel. The offices provide assistance on issues including, but not limited to: estate planning services (including wills and advance medical directives), consumer affairs, guardianship, divorce, taxes, landlord-tenant law, military administrative matters, and insurance claims. Additionally, notary services and powers of attorney are available. If you would like more information or are in need of a power of attorney or Legal Assistance, please visit or contact one of our offices during our regular business hours listed below:

a. Schofield Barracks Legal Assistance Office
Schofield Barracks, Bldg. 2037, 655-8607

MTWF 0900 – 1600 & Thu 1300 – 1445: Powers of Attorneys & Notarizations
MF 0930 – 1130 & 1130 – 1500, Thu 1300 – 1500: Scheduled Appointments
(T) 0930 – 1500: Appointments on a walk-in first-come first-serve basis
(W) 0930 – 1500: Wills (estate planning) on a walk-in first-come first-serve basis

b. Fort Shafter Legal Assistance Office, Bldg. 330, Rm. 110C, 438-2627

MTWF 0900 – 1600 & Thu 1300 – 1500: Powers of Attorneys & Notarizations
MTF 0930 – 1130 & 1130 – 1500, W – Thu 1300 – 1500: Scheduled Appointments

(T: Taxes only)

Closed everyday from 1200 – 1300 for lunch.

c. Claims. The Schofield Barracks Claims office provides forms and information on claims for loss of or damage to personal property incident to service. Incidents include shipment of personal property and privately owned vehicles, fire, flood, hurricane, or other unusual occurrence, or by theft or vandalism occurring on government installations, and deployments. Whether filing a claim with the Army's claims office or through your personal insurance, it is important to document damage to your property by taking pictures. Also, remember to gather any and all records regarding your property and to call your personal insurance agent immediately. To file a claim, please visit or call the Claims Office on Schofield Barracks at Building 2037. Hours of operation are MTWF 0900 – 1600, Thu 1300 – 1500. Please call 655-9279 for further information.

5. SCHOFIELD BARRACKS (SB) POLICE STATION, ADMINISTRATIVE SECTION HOURS OF OPERATION (Updated 12/3/12).

a. ASSISTANCE TO THE PUBLIC (includes clearing and requests for police reports LRC/background checks). Monday – Friday, 0730-1130; 1300-1600.

b. FINGERPRINTING: Mon. Tue & Wed ONLY: 0900-1100; 1300-1400. (Fingerprinting is an additional mission at the SB Police Admin Office which is done as workload and staffing allow.) To ensure all customers are serviced in a timely manner,

fingerprinting for multiple personnel (4 or more persons) from a Unit/Organization, an appointment must be coordinated by email, with the Supervisor of the SB Police Administrative Section, Mrs. Monica Anguay, at monica.r.anguay.civ@mail.mil; or Mr. Brad Rodrigues at 655-9488. Fingerprinting can also be done at the Fort Shafter Police Administrative Office. Please contact Mrs. Dot Antonio-Pagaduan at 438-1092 for information on the Fort Shafter Police Station hours of operation and procedures.

c. **LOCAL RECORD CHECKS (LRC)/BACKGROUND CHECKS.** Local records checks (LRC) conducted at the SB Police Administrative Section are required to be picked up by the Security Manager (S-2) OPM/USIS representative within thirty (30) days of completion or the LRC will be destroyed. Faxing results of LRC's or giving results over the phone is prohibited and the government mailroom cannot be used to return LRC's. You may submit LRC's in person or fax them to (808) 655-9487. All LRC's will be completed within three (3) business days. For further information, please contact the SB Police Administrative Section Supervisor through email at monica.r.anguay.civ@mail.mil.

6. FORT SHAFTER PERSONAL PROPERTY/HOUSEHOLD GOODS MOVE ASSISTANCE CENTER OPEN. Tired of driving to Schofield Barracks to make your household goods shipping arrangements? A virtual move assistance center (VMAC) is now open at the Aloha Center on Fort Shafter, Bldg. 330, Rm. 201. This office on Fort Shafter will allow you to arrange your personal property/household goods movement online. There will be a skilled counselor onsite to help you navigate through the screens if you have any questions.

What you need to do before coming to the VMAC:

- a. Go to www.move.mil or <https://eta.sddc.army.mil/dpsRegister/dodCustomer.aspx> to create a profile and account. Note: The VMAC can help you do this as well, but it will require a return visit after you obtain your account verification.
- b. Obtain all orders and amendments and just come on over to the Fort Shafter VMAC between the hours of 1200 and 1600, Monday through Friday, to get started. The VMAC hours will expand as demand expands.
- c. No appointments are necessary. Just walk on in and sit down at one of our three computers.

7. CURTAILMENT OF COUNSELING SERVICES, ARMY EDUCATION CENTER. On the last workday of each month, the Schofield Barracks Army Education Center and Ft. Shafter/Tripler Education Complexes will curtail Army guidance counselor services from 1300 – 1700 to allow for employee training and administrative time. For further information, please contact Ms. Chrissy A. Morris, Chief, Army Education Center, at 655-4444.

8. HOURS OF OPERATION, DIRECTORATE OF HUMAN RESOURCES, ADMINISTRATIVE SERVICES DIVISION (DHR, ASD). Due to continuing manpower constraints, the hours of operation for the following units assigned to DHR, ASD are as follows:

- a. Postal Section, Bldg. 258, Main Post Office, SB: Open to mail units and customers, Mon, 1000 – 1100; Tues – Fri, 0930-1100. Phone: 655-5033.
- b. Official Mail and Distribution Center, Bldg. 2038, SB: 1000 – 1415, Mon – Fri. Phone: 655-6374.
- c. Official Mail and Distribution Center, Bldg. T-116, FS: 0700 – 1445, Mon – Fri. Phone: 655-6253.
- d. Records Holding Area/Forms Center, Bldg. 6042, 1976 Higgins Road, East Range, SB: Office hours: M–F, 0730 – 1630. Forms Issuing hours: Tue & Thu, 0900 – 1400. Phone: 656-0334.

For further information regarding postal or official mail, please contact Ms. Anna Tarrant, Chief, ASD, at 655-5033.

9. OFFICIAL MAIL PROCEDURES. All Directorates, Military, and Tenant Activities are required to pick up Official Mail on a daily basis from the Official Mail and Distribution Centers (OMDC), Bldg. 2038, Schofield Barracks and Bldg. T-116, Fort Shafter. Unit/Office mail personnel must be designated in writing by their unit/office and copy of the memorandum of appointment maintained on file at the appropriate OMDC before mail will be released. The memorandum should designate a primary and an alternate assigned individual as needed, and must be updated whenever personnel change. Mail that is not picked up at OMDCs for five consecutive work days will be "returned to sender" without exception. It is the proponent's responsibility to pick up mail daily and have a designated alternate available for mail pickup at all times. Official Mail requires daily pickup because much of it is time-sensitive and all is important to the recipient; units/offices cannot be negligent in their duty to receive mail and should not assume that official mail should be picked up only when it is convenient to do so. Incidents of negligence in mail pickup will be reported to Commanders, Directors, or Chiefs for corrective action.

Customers are reminded to consult the staff of the OMDC at Schofield Barracks (655-6374) or at Fort Shafter (438-6253) for assistance in preparing official mailings. If letters parcels, or packages are received incorrectly labeled, items will be returned to the unit/agency for correction with no exceptions. All labels shall be typed; no hand-written labels will be accepted. Use STOP NUMBERS and complete office addresses/names (Attn.)/agencies to ensure shotgun envelopes reach their destination. For further information, please contact the Official Mail and Distribution Centers or Ms. Anna Tarrant, Chief, Administrative Services Division, Directorate of Human Resources, SB, at 655-5033.

I. SOLDIER/FAMILY/CIVILIAN READINESS

1. MANDATORY PCS SURVEY AND TRAINING NOW REQUIRED. Effective immediately, all Soldiers and Civilians PCSing from all Hawaii Units must complete the online out-processing Sponsorship Survey (<https://www.research.net/s/outprocess>) and the electronic Sponsorship Application Training (eSAT) (<http://apps.mhf.dod.mil/esat>) prior to receiving installation clearing papers. The DHR Military Personnel Division will add the out-processing Sponsorship Survey and eSAT to the installation out-processing clearance checklist. For further information, please contact Mrs. Carissa Walker at 655-1272 or Mr. Martin J. Garcia at 655-8276.

2. **PASSPORT INFORMATION FOR SOLDIERS WHO WILL PCS TO AN OVERSEAS ACCOMPANIED TOUR.** The Directorate of Human Resources (DHR) Reassignments Section now has a permanent passport agent that processes only dependents official passports and Visas. The website to access the application form is: http://travel.stte.gov/passport/forms/ds11/ds11_842.html. Additional information is as follows:

- a. All applicants must US citizens.
- b. Upon completion, a bar code will appear on the first page, top left corner. **IMPORTANT: DO NOT SIGN THE APPLICATION!** Passport agent will witness signature and verify documents during the interview process.
- c. Provide **ONLY** original documents.
- d. Contact the Passport agent, Ms. Yolanda Pulu at (808) 655-6932 or email Yolanda.Pulu@us.army.mil to schedule appointment.
- e. Passports are received by our office and original documents are returned to service member/dependents.
- f. Passports are issued only after receiving approved concurrent/deferred travel and dependents are listed on service members PCS orders

FORMS OF ORIGINAL DOCUMENTS REQUIRED

- a. Current passport holder, provide passport along with application.
- b. Birth certificate.
- c. Naturalization certificate (if applicable)/Military ID/Driver's License.

3. **ID CARD APPOINTMENT SYSTEM AT SCHOFIELD BARRACKS AND FORT SHAFTER.** In November 2010 the US Army Garrison-Hawaii implemented a new ID Card Appointment System at the Directorate of Human Resources' (DHR's) ID Card Offices at Schofield Barracks and at Fort Shafter. The appointment system replaced the walk-in first-come first-serve system with appointments beginning at 0800 through 1530 daily. Customers are encouraged to access the Schofield Barracks and Fort Shafter ID Card Appointment Scheduler website at <https://rapids-appointments.dmdc.osd.mil> to make, change, or cancel ID card appointments. ID Cards may be renewed up to 90 days prior to expiration. By accessing this on-line, user-friendly, internet-based system, customers are now able to schedule their card appointments and to plan their other daily activities without the uncertainty of visiting the ID Card office and possibly having prolonged waiting times for service. A computer system is available in the ID Card offices for walk-ins to make or change appointments, as necessary. For customers without internet access, the ID card offices accept telephone requests for appointments at (808) 655-1272 for Schofield Barracks, and at (808) 438-1757 for Fort Shafter. Walk-in requests for service are handled on a case-by case basis with documentation to substantiate the emergency. For further information on the ID Card office locations, hours or operation, required documentation, etc., please visit the US Army Garrison website at <http://www.garrison.hawaii.army.mil/sites/services/idcard.asp>. For further information, please contact Mr. Danny Mauga, Schofield Barracks, 655-6884, or Ms. Haunani Tabocol, Fort Shafter, 438-1757.

4. **REQUIREMENTS FOR NEW OR REPLACEMENT CAC/ID CARDS.** In December 2008, the Department of Homeland Security issued an identification security directive for the issuance of new or replacement Common Access Card (CAC) or ID Cards for military personnel, authorized civilians, retirees, and family members. Among the many changes to the ID Card issuing process, the most important is that each customer must now present two forms of identification, one of which must include a current photograph. The DEERS/RAPIDS system will not produce a new CAC or ID Card without first scanning the two forms of identification into the data base maintained by the Defense Manpower Data Center (DMDC) in Alexandria, Virginia. Some documents that can be used for positive personal identification are as follows:

- a. Driver's license or ID issued by a state or outlying U.S. Commonwealth or possession.
- b. ID card issued by federal, state, or local government agencies or entities.
- c. School ID card with photograph.
- d. Voter's Registration Card.
- e. U.S. Military ID card.
- f. U.S. Passport.
- g. Certificate of U.S. Citizenship.
- h. Certificate of Naturalization.

For those younger than 18 who are unable to present a document as listed above, the following are acceptable:

- a. School Record or Report Card.
- b. Clinic, doctor or hospital record.
- c. Day-care or nursery school record.

The listing above is not all inclusive. A complete list of acceptable documents can be found on the United States Citizenship and Immigration Service (USCIS) website at www.uscis.gov/files/form/l-9.pdf, page 4. If you have any questions as to the proper documentation needed, please call first before visiting a Military ID Card issuing facility to determine what specific documents may be required, and to verify the process to renew or replace an ID Card.

5. **NEW ON LINE LEVY BRIEFING PROCEDURES IMPLEMENTED.** The Directorate of Human Resources (DHR) Reassignments Section has a new process on conducting levy briefings. Soldiers that are scheduled to attend the one-on-one levy briefing will be

required to access and complete the on-line levy briefing beforehand. All one-on-one briefings with Soldiers will be conducted in Building 750, Lanai area, starting at 0900 every Thursday. Soldiers that have not completed the on line requirement prior to attending their scheduled one-on-one brief will be returned back to their unit S1 for rescheduling. It is the responsibility of the S1 representatives to ensure Soldiers scheduled for briefings have completed this on line requirement and sign-off on the DA Form 5117 (Officers) or DA Form 5118 (Enlisted Soldiers).

Please follow the step by step procedure on accessing the on-line levy briefing:

- a. Step 1: Access the Garrison website — <http://www.garrison.hawaii.army.mil/>.
- b. Step 2: Click on Directorate and Support Staff.
- c. Step 3: Click on Directorates.
- d. Step 4: Click on Human Resources.
- e. Step 5: Click on Reassignments.
- f. Step 6: Review Introduction to Levy Brief.
- g. Step 7: Click on Step 2: Review the Briefing Slides.
- h. Step 8: Complete the DA Form 5117 (Officers) or DA Form 5118 (Enlisted Soldiers) Reassignment Control Sheet and print out these forms.
- i. Step 9: Complete the DA Form 5960 (all Soldiers) Authorization to Change BAQ/VHA (Print out forms) on Completion of on-line briefing:
 - a. Soldier must sign pages 4 and 5 of DA Form 5118.
 - b. Unit S1 must complete and sign page 3 of DA Form 5118.

On the day of the one-on-one briefing, bring in the DA Forms 5117/5118, 5960 and supporting documents listing all dependents names, such as: PCS orders, dependent travel orders, command sponsorship memo, etc. Officers: If you have any questions regarding Officer PCS orders, please contact 655-4629/4949. Enlisted Soldiers: If you have any questions regarding Enlisted Soldier PCS orders, please see your unit S1. Please review all the agency slides on the website. This will make your transition home go smoothly.

(QR CODE for the website.)



For further information, please contact the Reassignments Front Desk at 655-9490 or Ms. Keala Penrose, Chief, Reassignments, at 655-4728.

6. PROCESSING AND ISSUING AGENT CARDS, DIRECTORATE OF HUMAN RESOURCES (DHR). An Agent Card is issued to a designated agent of an authorized Commissary and/or Exchange sponsor when one of the following conditions exists:

- a. Single active duty parent or dual active duty parents: May designate a non-dependent adult to care for his or her dependent children while absent from home due to deployment, TDY, field training exercise, etc. (Dual military personnel must be off-island simultaneously.)
- b. Retired members, their spouses, and un-remarried widows/widowers: May have an agent if they are physically incapacitated and are unable to shop for themselves.
- c. Active duty Soldiers: When documented medical conditions preclude the Soldier from shopping on his or her own behalf and no other authorized adult member resides in the household.
- d. Minor child not in custody of the Soldier: A divorced spouse or an unmarried biological parent of an ID-Card-holding minor under the age of 16 can obtain an Agent Card for "Exchange privileges only," provided the final divorce decree or court order requires the sponsor to provide over 50% of support to the minor child. Dependent children residing in the household of a former spouse or biological parent are not considered to be members of the authorized sponsor's household for commissary privileges.

Only one (1) agent card may be issued to a qualified sponsor and agent. Agent Cards are issued by the Military Personnel Division, Directorate of Human Resources, US Army Garrison, Hawaii, at the following locations:

a. Schofield Barracks: Soldier Support Center, Building 750, 673 Ayers Ave., Rm. 103, 1st Floor. Points of contact are Ms. Cho or Ms. Gomez at 655-0106/655-1043.

b. Fort Shafter: The Aloha Center, 217 Montgomery Dr., Bldg. S-330, Room 102. For further information, please contact Ms. Thedia Smith at 438-1663.

Agent Cards are issued by appointment only. Please call ahead to receive further information on documents required for issuance of an Agent Card or for an appointment.

(NOTE: Each of the US military services is responsible for issuing Agent Cards to its authorized patrons.)

7. **NEW DROPPED FROM ROLLS (DFR) PROCEDURES AND GUIDANCE.** All units should take time to review MILPER Message 10-241, 17 Sep 10, which delineates guidance and changes in submitting and processing Dropped from Rolls (DFR) packets. Major changes include the reduction in the number of packet enclosures from 23 to 11, and DFR packets will no longer be mailed in hard copy, but will be scanned to USADIP (US Army Deserter Information Point) at Fort Knox, KY, at knox.usadip.admin@conus.army.mil (TIF file). A sample DFR packet with instructions and additional resources are available on the S1 Net at <https://forums.bcks.army.mil/secure/communitybrowser.aspx?id=166639>.

All required documents will be scanned to USADIP for review. Once reviewed for accuracy and completeness, USADIP will notify the Soldier's Deserter Control Officer (DCO)/BDE S1 for upload to IPERMS. Finally, DCO/Brigade S1 MUST have authorized official access to IPERMS and the authority and equipment to upload documents into the system. Functional proponents for this message are: USADIP (DAPM-MPP-AD), Fort Knox, KY 40121-5182, Comm. (502) 626-3717; DSN 536-3717, and HRC, TAGD, FSD, Integration (KNOX-HRC-PDF), Fort Knox, KY 40121-5406, Comm. (502) 613-8091; DSN 983-8091. For further information, please contact Ms. Rema Reyes, DHR, MPD, at 655-4510.

8. **iPERMS DD FORM 93 REPORT ENHANCEMENTS.** The Adjutant General Directorate (TAGD) has provided a briefing which provides information on iPERMS reports which have been developed to provide the common visibility at all echelons of DD Form 93 Record of Emergency Data input to iPERMS and visible in the Soldier's Official Military Personnel File. The brief also provides detailed instructions to the field on how commanders or S-1s can obtain the DD93 report for their unit by UIC and by name. Please review this link for more info. <https://forums.bcks.army.mil/CommunityBrowser.aspx?id=980949>.

9. **REQUIREMENTS FOR COMMERCIAL SOLICITATION PERMITS.** Army Regulation (AR) 210-07 requires a commercial solicitation permit in order to conduct business or sales activity on Army installations (e.g., Avon, Tupperware, household goods, sale of insurance, etc.). No person may enter Army installations and transact business as a matter of right. Permission must first be granted by the Commander, U.S. Army Garrison-Hawaii. Private civilian enterprises or self-employed persons desiring to conduct commercial activity on Army installations must apply in person at the Commercial Solicitation Office, Directorate of Family and Morale, Welfare and Recreation (DFMWR), 350 Eastman Rd, Wheeler Army Airfield, M - F, 0800 - 1200; 1300 - 1600. Applications are handled by appointment only. FAMILY MEMBERS OF ACTIVE DUTY SOLDIERS residing in government quarters who are requesting to operate a home-based business must submit a formal request through the appropriate Community Center. For more information, please contact Ms. Kristy Balli, DFMWR at 656-0083, or kristy.l.balli.naf@mail.mil.

10. **REQUIREMENTS FOR PRIVATE ORGANIZATION APPROVALS.** Private organizations or individuals desiring to establish a private organization on a military installation are required to obtain the approval of the Commander, U.S. Army Garrison-Hawaii. Once established in accordance with Army Regulation (AR) 210-22, these organizations are required to submit selected documentation (e.g., meeting minutes, financial statements, audits, federal and state tax exemption, liability insurance, etc.) on a quarterly basis. Failure to submit the required documents may result in withdrawal of the operating permit. Private organizations are reminded of the State of Hawaii tax exemption requirement (Form G-6) which should be forwarded with all other documentation. The hours of operation for Private Organization Approval Notice appointments will be M - F, 0800 - 1200; 1300 - 1600, appointments only. For more information, or to make an appointment, please contact Ms. Kristy Balli, DFMWR, 350 Eastman Rd. Wheeler Army Airfield, at 656-0083 or Kristy.balli.naf@mail.mil.

11. **MORALE, WELFARE AND RECREATION UNIT FUNDS (Updated 11/26/12).** A unit fund is a non-appropriated fund activity of the USAG-HI Installation Morale, Welfare and Recreation Fund (IMWRF) established to provide monetary support and enable unit commanders to supplement available appropriated funds (APF) for providing morale support to unit military personnel. Unit funds are intended to contribute to the comfort, pleasure, contentment, mental and physical welfare of the unit Soldiers and must be used for the benefit of all members within the unit. Allocation of all unit funds is based on a ceiling determined by the USAG-HI IMWRF, approved by the Installation Community and Family Program Review Committee (ICFRC), and the USAG-HI Commander. Unit funds are distributed and expended annually, based on requirements. All unexpended balances revert back to the IMWRF at the end of each fiscal year (30 September). No unit owns or controls interest in the Installation MWR Funds. Petty Cash & Regular Unit Fund Withdrawals are available from the Directorate of Family and Morale, Welfare and Recreation, NAF Support Management Division Office, 350 Eastman Road, Wheeler Army Airfield from 0800 - 1600 (closed for lunch 1200 – 1300); walk-ins are permitted, but calling ahead for availability is recommended. For more information or to make an appointment, please contact Ms. Jackie De La Gente, 350 Eastman Road, Wheeler Army Airfield, at 656-0102 or josefina.a.delagente.naf@mail.mil.

12. **GREEN TO GOLD PROGRAM.** The Green to Gold Program is seeking quality soldiers with officer potential who are interested in going to college to earn a baccalaureate or master's degree. Soldiers must have served at least two years on active duty and are allowed to request discharge from active duty (Scholarship Option to include the CG's Hip-Pocket Program and Non-Scholarship Option) or remain on active duty (2YR Active Duty Option), and enroll in Army ROTC to commission as a second lieutenant. Soldiers can enroll in one of the more than 270 schools in the nation with an Army ROTC program. College students that attend Army ROTC in Hawaii have the unique opportunity to attend one of several universities (the University of Hawaii at Manoa, University of Hawaii West Oahu, Hawaii Pacific University, Chaminade University or Brigham Young University, Hawaii). Regardless of the academic institution you choose, you have the ability to cross-enroll in military science through the University of Hawaii at Manoa. Check the

Green to Gold website for complete benefits, eligibility requirements, and the appropriate applications at:

http://www.goarmy.com/rotc/enlisted_soldiers.jsp. Interested soldiers can also attend a Green to Gold Information Brief held at the Schofield and Tripler Education Centers on the last Wednesday of every month. For more information: Call CPT Jesus Cruz or Mr. Dave Sullivan at the University of Hawaii Army ROTC "Warrior" Battalion, 808-956-7766 or email gblt@hawaii.edu.

13. **COMMANDERS – GOT RISKS?** The Army Substance Abuse Program's Risk Reduction office offers the Unit Risk Inventory (URI) Assessment, a 53-item questionnaire which assesses a unit's propensity for risk in 14 areas deemed high-risk to include: alcohol and other drug use, unit cohesion, suicide, financial problems, army environment, self perception and relationships. Results of this survey provide a picture of the unit's self-reported high risk behaviors. Surveys can be given to any Army Hawaii unit, as long as 60% of the assigned strength is present. Commanders can request a URI during Change of Command or annually. To schedule a survey for your unit, please call the Risk Reduction Team at 655-0996.

14. **COMMANDER'S REFERRAL PROGRAM.** Commanders and First Sergeants can approve up to \$1,500 of Basic Living Expenses for their Soldiers through Army Emergency Relief. AER offers an essential training course that Commanders and First Sergeants must attend before approving AER Command Referrals. For further information and to schedule a time to attend desk-side training, please contact Ms. Jackie Torres, Army Emergency Relief Officer, at 655-4227 or email Jacqueline.torres1@us.army.mil. All Commander Referral AER requests will be turned in between 0730 – 1300 M – F. All requests will be processed for pickup between 1400 – 1530 the same duty day. Any requests turned in after 1300 will be processed the following duty day for pickup between 1400 – 1530. DA FORM 1103 Application for Army Emergency Relief (AER) Financial Assistance has been replaced by AER Form 700 – Application for Army Emergency Relief (AER) Financial Assistance and AER Form 600 – Commander's Referral Program – Application for Army Emergency Relief (AER) Financial Assistance.

J. USAG-HI PUBLICATIONS, FORMS AND RECORDS

[USAG-HI Command Correspondence, Publications and Command Forms are posted to the Directorate of Human Resources (DHR) IMCOM Pacific Region Website at:

<https://portal.usarpac.army.mil:36000/imcom-pacific/Garrisons/Hawaii/hiHROffices/USAGHIPUB/default.aspx>.

For further information, please contact the USAG-HI Forms and Publications Control Officer at 656-0334.]

1. **NEW USAG-HI COMMAND CORRESPONDENCE MEMORANDA, PUBLICATIONS, FORMS AND RELATED DOCUMENTS.** The following Publications have been signed or approved by the Garrison Commander. New publications have been posted to the DHR IMCOM Theater Portal. For further information on these documents, please contact the proponent offices listed below.

a. New USAG-HI Command Correspondence.

- (1). Policy Memorandum USAG-HI-18, Disbursement of Recycling Funds, 2 Nov 12. (DPW)
- (2). Policy Memorandum USAG-HI-13, Garrison Commander's Critical Information Requirements and SIR Requirements, 13 Nov 12. (USAG-HI Ops.) (NOTE: Attachment is FOUO.)
- (3). Policy Memorandum USAG-HI-43, Stray and Feral Animal Control, 21 Nov 12. (DPW)
- (4). Policy Memorandum USAG-HI-24, Operations Security, 21 Nov 12. (DPTMS) (NOTE: This document is FOUO.)
- (5). Policy Memorandum USAG-HI-25, Solid Waste Management and Recycling, 29 Nov 12. (DPW)

b. New USAG-HI Publications.

[No new publications issued.]

2. **RESCINDED PUBLICATIONS/COMMAND CORRESPONDENCE.** The following command correspondence or publications have been rescinded by the proponent office. Rescinded publications have been removed from the DHR IMCOM Theater Portal.

[No rescinded publications.]

3. **CONTACT FOR COORDINATION OF USAG-HI PUBLICATIONS.** All Directorates and tenant organizations are reminded that the contact for coordinating the review, approval and publication of all USAG-HI numbered publications (Regulations, Memorandums, Circulars, Pamphlets, SOPs, Supplements and Policy Memoranda as well as Memorandums of Agreement and Delegation of Authority Memoranda) is the USAG-HI Forms and Publications Control Officer, Mr. Don Boyer, Directorate of Human Resources (DHR), Administrative Services Division (ASD). Completed publications are posted to the USARPAC Theater Portal for Human Resources. USAG-HI-generated command and local forms are also coordinated through this office. Call Mr. Boyer at 656-0334 or email don.g.boyer.civ@mail.mil for further information.

4. **POINT OF CONTACT FOR PUBLICATIONS AND BLANK FORMS ACCOUNTS.** Organizations and units maintaining publications accounts in accordance with DA PAM 25-33, “User’s Guide for Army Publications and Forms” are reminded that the point of contact for all actions involving new publications accounts, changes to accounts and closing of accounts is the USAG-HI Forms & Publications Control Officer, Mr. Don Boyer, Directorate of Human Resources (DHR), Administrative Services Division (ASD), at 656-0334, or email don.g.boyer.civ@mail.mil. All DA Form 12-R, “Requests for Establishment of a Publications Account,” must be forwarded to Mr. Boyer for review and approval prior to submission to the Army Publishing Directorate (APD), St. Louis. Forms submitted to APD directly are returned without action by APD, which will delay establishing an account or correcting problems. For further information, please contact Mr. Boyer at 656-0334. Information on mailing addresses for publications accounts and establishing an account when preparing for deployment are covered in the items below. Once an account is established, units may order publications from the APD website at www.apd.army.mil.

To obtain sensitive blank forms not available through the Army Publishing Directorate (APD) website, units will need to establish a “local” publications account with the Records Holding Area/Forms Center (RHA/FC) at Bldg. 6042, 1976 Higgins Rd., East Range, (656-0334). Please be aware that the RHA/FC does no longer stocks publications of any kind, medical record forms or other medical forms. Medical-related forms and publications can be obtained from the Tripler Army Medical Center (TAMC) via Mr. John Berry at 433-6071. All publications are obtained from the Army Publishing Directorate via unit publications accounts. (Also see the “Forms Acquisition” notice below. For further information, please contact Mr. Don G. Boyer at 656-0334 or don.g.boyer.civ@mail.mil.)

5. **DUPLICATION OR PRINTING OF PUBLICATIONS.** Publications that are downloadable from the Army Publishing Directorate website requiring duplication in quantity by organizations/units shall be done through the Defense Logistics Agency (DLA) Document Services Office. Publications will not normally be printed via commercial local printing sources. (Use of such sources without first consulting with the Document Services Office could be considered and unauthorized procurement.) For information on document production, please contact Ms. Gloria Gonzales, DLA Document Services Office, Bldg. 2038, Schofield Barracks, at 655-1400. Small documents may be reproduced on unit copy machines when such use does not exceed the limitations of the copy machine or its monthly usage quotas. For further information, please contact the USAG-HI Forms and Publications Control Officer, Mr. Don G. Boyer at 656-0334 or don.g.boyer.civ@mail.mil.

6. **POINT OF CONTACT FOR ACCOUNTABLE FORMS.** Organizations needing accountable forms should contact the USAG-HI Forms and Publications Control Officer, Mr. Don G. Boyer, at the Directorate of Human Resources, Administrative Services Division, Records Holding Area/Forms Center, Bldg. 6042 East Range, Schofield Barracks. For further information, please call Mr. Don G. Boyer at 656-0334 or email don.g.boyer.civ@mail.mil.

7. **PUBLICATIONS AND BLANK FORMS ACCOUNTS FOR UNITS DEPLOYING OVERSEAS.** Army Units that are deploying overseas or are already deployed are required to set up a “V” Publications and blank forms account with the European Command to use while deployed. Establishing this overseas account can be started up to 60 days prior to deployment to accommodate the fact that some units will not have fax or scanning capabilities once deployed; as soon as you arrive in country you can contact the proper office to activate the account. The website to use is https://aepubs.army.mil/ae/public/aepubs_main.asp (underscore between “aepubs” and “main”). Click on the FAQ tab on the left, then click on question #3 and answer “no” and click “Submit.” Within 2 working days of submitting a DA Form 12-R as shown above, the unit publications manager will receive account information that will allow him or her to establish subaccounts, subscriptions, a library, and a forms maintenance list. Once deployed, the publications manager must contact the USAPDCE Customer Service Desk, customer.service.aepubs@eur.army.mil, to provide the deployed official mailing address, unit telephone number, and official email address if different than the email address already provided. Once this information is received, the account will be activated within 5 work days, and the publications manager will be able to order publications and blank forms while deployed. If you have any questions or need additional assistance, contact the USAPDCE Customer Service Desk: DSN: (314) 384-6881/82/83/84 or Commercial: (49) 0621-730-6881/82/83/84. The new Army In Europe Publishing System (AEPUBS) Account Management Guide governing overseas accounts is available from the Army Publishing Directorate website at www.apd.army.mil.

Deploying units may have their current (local) Publications Account remain active IF the unit will have a Rear Detachment that will need forms or publications while the unit is deployed. Rear Detachments can only order forms and publications for themselves, NOT for the deployed portion of the unit. Otherwise, the local Publications Account should be frozen or closed until the unit returns. Deployed units MUST receive all their publications, including blank and sensitive forms, from their overseas publications account, and will need to coordinate with USAPDCE for all publications needs. Also, units preparing to deploy cannot “stockpile” forms or publications through requisitioning forms at the Records Holding Area/Publications Center, East Range, prior to deployment. Establishing an overseas account prior to deployment obviates the need for such actions. Prior to returning from deployment, units can close their “V” account and reestablish and account locally. Publications or blank forms received from the European Command while deployed overseas, should not be returned to the office of issue. Excess Forms, Pubs, etc. should be brought back with the units to their main HQs in CONUS.

Note that deployed units preparing to return to CONUS have 90 days to order and receive sensitive forms in quantities needed for issuance to their Soldiers upon return to CONUS. These are items such as DA 4980-12 (Meritorious Service Medal), DA 4980-14 (Army Commendation Medal), DA 4980-18 (Army Achievement Medal), DD-714 (Meal Card Control Book), promotion certificates and other accountable or sensitive forms that will be need to be issued in quantity upon return from deployment. The USAG-HI Forms Center only has limited quantities of these forms available per month and cannot cover large quantity needs without advance planning.

For further information, please contact Mr. Don G. Boyer, USAG-HI Forms and Publications Control Officer, DHR, ASD, at 656-0334 or don.g.boyer.civ@mail.mil.

8. FORMS ACQUISITION, USAG-HI RECORDS HOLDING AREA/FORMS CENTER (RHA/FC). Sensitive and high-use forms can be obtained from the Directorate of Human Resources RHA/FC, Bldg. 6042, 1976 Higgins Rd., East Range. Entrance to the forms center is at Door #2, north side of the building. Procedures for obtaining forms are as follows:

a. All unit publications NCOs need to ensure that a DA Form 1687 (Notice of Delegation of Authority – Receipt for Supplies) is maintained for their unit with the unit's RHA/FC account number and is up to date when sending Soldiers to obtain forms. Updated copies should be provided to the RHA/FC Manager whenever there are changes. Individuals coming to the RHA/FC for forms must be listed on the appropriate DA Form 1687.

b. Soldiers picking up forms must have a completed DA-17, Requisition for Blank Forms/Publications, listing the required items, (to include both form title and form number) and quantities of each desired. A complete listing of forms by number and title is CRITICAL to our providing quality service to Soldiers. Please call beforehand if possible to ensure the needed forms are actually available – a list of the 165 forms currently stocked at the Forms Center is available upon request. Out of stock items can be ordered at that time if needed.

c. Soldiers should be aware that many forms are restricted by the form proponent as to the number of copies that can be ordered at any one time and that the RHA/FC has limited control over quantities ordered. Normally, quantities requested by units should be restricted to the minimum amount needed for one to two month's operations. We can make requests through the Army Publishing Directorate for increases in quantities if the need is justified and documented by the end user, but it remains within the authority of the form proponent to approve or disapprove quantities issued. For more information, please contact Mr. Don G. Boyer, USAG-HI Forms and Publications Control Officer, DHR, ASD, at 656-0334 or don.g.boyer.civ@mail.mil.

9. USE OF NON-RESIDENT VEHICLE CERTIFICATES (CITY AND COUNTY OF HONOLULU FORM CS-L (MVR) 50.

Soldiers not residents of the State of Hawaii can waive the weight tax due on their privately-owned vehicles when registering their vehicles at one of the City and County of Honolulu licensing centers located at the Satellite City Halls (a nominal processing fee will be charged). This does not apply to leased vehicles and vehicles registered in a dependent's name only. The City and County of Honolulu Form CS-L (MVR) 50 is used for this waiver process and must be an original document (to include the information and signatures). Photocopies of the forms will not be accepted at the DMV offices. City and County of Honolulu regulations require that individuals who are signing the form on behalf of an active duty Soldier must have a completed Power of Attorney submitted with the form. The Power of Attorney must be an original or notarized document (No copies) and must have valid dates.

If the applicant is also the commanding or personnel officer of a unit, they cannot certify their own non-residency form; they must have a unit senior certify their form. Active duty Soldiers must go to their S-1/Personnel and Administrative Center (PAC) to obtain the forms. **ALL PERSONNEL ARE REMINDED THAT ONLY ACTIVE DUTY ARMY PERSONNEL ASSIGNED TO A HAWAII ARMY UNIT AND THEIR QUALIFYING SPOUSES MAY USE THESE FORMS. ISSUANCE OF THESE FORMS SHOULD BE CONTROLLED AND RECORDED TO ENSURE NON-QUALIFIED PERSONNEL ARE NOT ACQUIRING THESE FORMS.** Units not structured under a PAC should report to the administrative office that dispenses these responsibilities.

Units/Organization S-1 or Administrative offices must obtain these forms from the Records Holding Area/Forms Center, Bldg. 6042, East Range (656-0334). Due to the sensitivity of these forms, and the potential for misuse, they will not be forwarded through mail distribution. It is the responsibility of the 1SG, PAC NCOs, Administrative NCOs and Adjutants to ensure that Staff Duty Officers/NCOs individually sign and issue these forms to members assigned to their units. Receiving Soldiers/Spouses should complete and sign the form in the presence of the approving official. Blank forms or blank pre-signed forms should not be issued at any time.

The Standing Operating Procedures for Use of the City and County of Honolulu Non-Residency Form was approved on 22 September 2011 and will be handed out to all those picking up Non-Residency Forms and is available on the DHR USARPAC Theater Portal at <https://portal.usarpac.army.mil:36000/imcom-pacific/Garrisons/Hawaii/hiHROffices/USAGHIPUB/default.aspx>.

Requirements of this SOP are mandatory for using units and Soldiers/qualifying spouses. All G/S-1 offices and PACs should have copies of this SOP and ensure widest distribution to Soldiers/spouses as needed. The intent of the SOP is to ensure that all offices handle the form in a consistent manner and that the forms are properly completed so that Soldiers are not inconvenienced at the DMV by having a form refused. This will also assist the Hawaii DMV in providing quality service to their military customers. Provisions of the SOP are mandatory

10. UPDATE TO QUALIFICATIONS FOR NON-RESIDENCY FORMS – US ARMY PERSONNEL WHO ARE RESIDENTS OF HAWAII. The City and County of Honolulu Department of Motor Vehicles has extended the qualifications for use of the non –residency form to register vehicles with the State of Hawaii. Under current guidance, active duty Army Soldiers assigned to a Hawaii Army unit who are RESIDENTS of the State of Hawaii and their qualifying spouses now qualify to register ONE non-commercial vehicle using the non-residency form. Cost is \$72.50. (This cost-savings is limited to only one vehicle, whereas non-residents may register all their qualifying vehicles.) Use of the Non-Residency Form for this purpose will continue until the State of Hawaii issues a form specific to this registration requirement. For further information on Non-Residency forms, please contact Mr. Don G. Boyer, USAG-HI Accountable Forms Officer, at 656-0334 or don.g.boyer.civ@mail.mil.

11. TRANSFER OF FISCAL YEAR 13 FILES AND CY 13 FILES TO RECORDS HOLDING AREA (RHA), BLDG. 6042, EAST RANGE. Units/Organizations having eligible records/files ready for transfer to the RHA are reminded that contents in boxes will conform exactly with the accompanying SF 135-A (Records Transmittal and Receipt). SF 135s require review and approval by the appropriate command records management officials (RMOs) as prescribed in AR 25-400-2, Army Records and Information Management System (ARIMS), 02 Oct 2007. Only eligible records IAW ARIMS will be accepted at the RHA for temporary storage. The RHA does not have extensive shelving space and only prescribed records in ARIMS will be accepted; all others will remain in their current filing areas until ready for disposal by the proponent. Records Management Officers will ensure that records and files are properly arranged and packed in boxes in accordance with AR 25-400-2 prior to shipment to the RHA. All printing on the outside of the boxes will be neatly written. Records will be packed in shipping boxes, NSN 8115-00-117-8249 only. Boxes may be procured from the General Services Administration (GSA) at Schofield Barracks or Hickam Air Force Base. Before any records can be accepted at the RHA, the Directorate of Human Resources, Administrative Services Division requires a signed Memorandum of Agreement (MOA) between the proponent office and DHR stating that the expense to destroy records will be the responsibility of the proponent as will providing the necessary manpower to complete the shelving or removal process. Other details may be required. Arrangements for turning in records to the RHA, for records disposal and for developing the required MOA requires prior coordination by telephone or email with the USAG-HI Records Manager, Ms. Anna Tarrant at 655 - 5033.

K. ARMY CAREER AND ALUMNI PROGRAM (ACAP)

1. **ARMY CAREER AND ALUMNI PROGRAM (ACAP) NEW ON-LINE SERVICES FOR SEPARATING PERSONNEL.** New ACAP on-line services are available for separating Soldiers to complete the automated mandatory pre-separation briefing and DD Form 2648/2648-1. Commanders and separating Soldiers should visit the ACAP Homepage at www.acap.army.mil or contact the ACAP Center at 655-1028, or Ms. Charlene Shelton, USAG-HI, DHR, at 655-8945 for more information.

2. **ARMY CAREER AND ALUMNI PROGRAM (ACAP) FOR SEPARATING PERSONNEL.** All separating military personnel are required by Public Law 107-103 to complete a DD Form 2648/2648-1 (Pre-separation Counseling Checklist) NLT 90 days from their anticipated separation date. The DD Form 2648 is a required document in 201 files upon reporting to the Transition Center. Retirees can begin ACAP 24 months and normal ETS can begin NLT 12 months from anticipated retirement/separation date. All chapter cases (MEB, involuntary, voluntary) and REFRAD should begin as soon as possible. No orders are required. Completion of the Pre-separation briefing and DD Form 2648 does not obligate a Soldier to leave the Army. Spouses are eligible to use ACAP services and are encouraged to participate in transitional planning. For further information, please contact the ACAP Center at 655-1028 or Ms. Charlene Shelton USAG-HI, DHR, at 655-8945.

The ACAP Center is open Monday, Tuesday, Wednesday & Friday from 0730 – 1600 and Thursdays from 1000 – 1600. The Center is open on training holidays and closed on all federal holidays. Separating personnel spouses and adult family members are eligible to use ACAP services (even during deployment). The ACAP Center is located on Schofield Barracks at the Solider Support Center, 673 Ayers Ave., Bldg. 750, Rm. 134. Visit the ACAP Homepage at www.acap.army.mil for more information or contact the ACAP Center at 655-1028 or Ms. Charlene Shelton, USAG-HI, DHR, at 655-8945.

3. **ARMY CAREER AND ALUMNI PROGRAM (ACAP) AND DEPLOYING SOLDIERS.** Soldiers with less than 180 days from their ETS dates upon redeployment must attend the mandatory Pre-separation Briefing and complete their DD Form 2648 prior to deploying. Completing the DD Form 2648 does not obligate Soldiers to leave the Army. New ACAP on-line services are available for separating Soldiers to complete the mandatory pre-separation briefing and DD Form 2648/2648-1.

Spouses are also eligible to use ACAP services while their sponsor is in theater and spouses are encouraged to participate in transitional planning. Unit S1's must identify deploying stop loss Soldiers and require the mandatory Pre-separation Briefing as part of the SRP Level 2 process. Units may contact the ACAP Center at 655-1028 to schedule group Pre-separation Briefings at their respective units prior to SRP Level 2. The ACAP Center is open Monday, Tuesday, Wednesday & Friday from 0730 – 1600 and Thursdays from 1000 – 1600. The Center is open on training holidays and closed on all federal holidays. Visit the ACAP Homepage at www.acap.army.mil or contact the ACAP Center at 655-1028 or Ms. Charlene Shelton, USAG-HI, DHR, at 655-8945 for more information.

4. **ARMY CAREER AND ALUMNI PROGRAM (ACAP) AND SOLDIERS GOING THROUGH A MEDICAL EVALUATION/PHYSICAL EVALUATION BOARD (MEB/PEB) (Updated 3/22/12).** All AC/RC Soldiers going through an MEB/PEB are required to attend Pre-separation briefing at the initiation of the MEB/PEB and complete DD Form 2648 (AC)/2648-1 (RC) and provide a copy of the form to the PEBLO. The installation ACAP Center is the designated agency to provide pre-separation counseling to Soldiers. AC/RC Soldiers assigned/attached to WTB excluding Cadre' who have been referred for an MEB or PEB and have been cleared by medical authority are required to register for ACAP services, receive the mandatory pre-separation counseling (DD Form 2648/2648-1), attend the TAP Employment Workshop (2.5 days), participate in a VA Disability briefing (2 hours) and a VA Benefits briefing (4 hours). Additional ACAP services are available based upon the needs and desires of individual Soldiers. Soldiers should be given maximum time to complete all of their requested ACAP services. New ACAP on-line services are available for separating Soldiers to complete the automated mandatory pre-separation briefing and DD Form 2648/2648-1. Visit the ACAP Homepage at www.acap.army.mil or contact the ACAP Center at 655-1028 or Ms. Charlene Shelton, USAG-HI, DHR, at 655-8945 for more information. The ACAP Center is open Monday, Tuesday, Wednesday & Friday from 0730 – 1600 and Thursdays from 1000 – 1600. The ACAP Center is open on training holidays and closed on all federal holidays.

5. ARMY CAREER AND ALUMNI PROGRAM (ACAP) AND DEPT OF THE ARMY CIVILIANS (DACs). Department of the Army Civilians (DACs) experiencing a Reduction in Force (RIF), Base Realignment Closure (BRAC) action and/or retiring from federal service are eligible to use ACAP services and are authorized by Army policy to do so. ACAP helps DACs evaluate their skills, and analyze their abilities to find another federal government position or a good civilian job. ACAP is designed to support DACs – making sure that when they leave the Army they are successful in planning future careers and employment. Job search training and workshops and specialized seminars are available. Go to the ACAP Homepage at www.acap.army.mil or contact the ACAP Center for more information at 655-1028 or Ms. Charlene Shelton, USAG-HI, DHR, at 655-8945. The ACAP Center is open Monday, Tuesday, Wednesday & Friday from 0730 – 1600 and Thursdays from 1000 – 1600. The Center is open on training holidays and closed on all federal holidays.

6. ARMY CAREER AND ALUMNI PROGRAM (ACAP) TRANSITION ASSISTANCE PROGRAM (TAP) WORKSHOP. In conjunction with the Department of Labor, Veterans Employment and Training Services (VETS), the ACAP Center offers a 2-1/2 day Transition Assistance Program (TAP) Employment Workshop for Soldiers leaving active duty and entering the civilian workforce. Separating personnel must attend the mandatory pre-separation briefing prior to attending the TAP workshop. Spouses are also eligible to attend the TAP workshops. The TAP workshops are held at the ACAP Center on Schofield Barracks, Soldier Support Center, 673 Ayers Ave., Bldg. 750, 1st Floor, Room 134. The ACAP Center hours of operation are 0800 – 1600. The ACAP Center is closed on all federal holidays. For more information visit our ACAP Homepage at www.acap.army.mil. To register and schedule for an ACAP event, visit our new ACAP Express webpage at www.acapexpress.army.mil. For further information, please contact Ms. Charlene Shelton, DHR, at 655-8945.

7. ARMY CAREER AND ALUMNI PROGRAM (ACAP) VETERANS AFFAIRS (VA) BENEFITS AND ENTITLEMENTS & DISABLED TRANSITION ASSISTANCE PROGRAM (DTAP) BRIEFINGS. ACAP will be responsible for scheduling and hosting the VA Benefits Briefings and Disabled Transition Assistance Program (DTAP) Briefings on Army installations. VA briefings are held twice a month at the ACAP Center from 0830 – 1230. Come and learn more about your (VA) benefits and entitlements or learn more about VA Vocational Rehabilitation services. Filing a disability claim? Learn how the Disabled American Veterans (DAV) can assist you by reviewing your medical records and expediting your disability claim. Learn important information about TRICARE before you retire. The ACAP Center is located on Schofield Barracks at Bldg. 750, Soldier Support Center, 673 Ayers Ave., 1st Floor, Rm. 134. Center hours are 0800 – 1600. The ACAP Center is open on training holidays and closed on all federal holidays. For more information on briefing dates visit our ACAP Homepage at www.acap.army.mil. To register and schedule for an ACAP event visit our new ACAP Express webpage at www.acapexpress.army.mil.

8. ARMY CAREER AND ALUMNI PROGRAM (ACAP) CALENDAR. The schedule of ACAP briefings and meetings for Dec 2012 – Feb 2013 is attached to the end of this Bulletin. For further information, please contact Ms. Charlene L Shelton, Transition Services Manager at 655- 8945.

9. DOL EMPLOYMENT WORKSHOP VIA ACAP VIRTUAL CENTER OFFERED. After a successful pilot session with DOL in ACAP's Virtual Center, the Army is pleased to announce the first official DOL Employment workshop via ACAP's Virtual Center. This event will be for 3 consecutive days on 18 – 20 December 2012. Instructions on how to access the ACAP Virtual Center are attached. The ACAP Program Office at HRC hopes to make this DOL Employment workshop via the ACAP Virtual Center a reoccurring event to meet different time zone needs, and, they hope to add the VA briefing to the ACAP Virtual Center offerings soon. Please see the flyer at the end of this Bulletin for more information or call Ms. Charlene Shelton, Transition Services Manager, DHR, at 808-655-8945, or Mr. Mike Bormann, ACAP Center Manager at 655-1613.

L. MISCELLANEOUS NOTICES

1. ARMY-LEASED COPIERS AND DEPLOYING UNITS. Units that are preparing for deployment are reminded that their office copiers are part of an Army-leased contract and are NOT to be taken on deployment. Units consolidating their rear detachment areas are authorized to have their office copiers relocated free of charge (for a first-time move) by contacting the Network Enterprise Command (NEC) Copier Manager, Ms. Joyce Funai, at 656-0487. As a cost savings measure, office copiers not being used during deployment will be turned in. Units with copier requirements while deployed are encouraged to coordinate with their unit Information Management Officer/Battalion Signal Officer (IMO/BSO) to submit a Capability Request (CAPR) through their Command IMO to the NEC for validation. Deployable-type copiers are available via the Government Purchase Card (GPC) program. For further information, please contact Ms. Joyce Funai, NEC Copier Manager, at 656-0487, email joyce.funai@us.army.mil.

SECTION II: UNOFFICIAL

A. NON-MANDATORY EVENTS AND TRAINING

[No events currently scheduled.]

B. SOLDIER AND FAMILY HEALTH, WELFARE AND RECREATION

1. DEFENSE COMMISSARY AGENCY (DeCA) ANNOUNCES HOLIDAY COMMISSARY DEALS. Please see the flyer attached to the end of this Bulletin for information on Holiday Season Commissary deals (DeCA News Release 72-12).

2. ADOLESCENT SUBSTANCE ABUSE COUNSELING SERVICE (ASACS). Worried about your TEEN? The ASACS (Adolescent Substance Abuse Counseling Service) is a voluntary and confidential service for military dependents and their families. All services provided are free of charge to military families. ASACS provides a continuum of care from prevention, to early intervention and outpatient counseling services. Services are targeted to both middle and high school age dependents and are available at either Schofield Barracks, Aliamanu Military Reservation and in several high and middle schools: Leilehua High, Mililani High, Radford High, Aliamanu Middle, and Wheeler Middle School. ASACS clinical services begin with initial assessments that will assist to determine the counseling needs – individual, group and/or family counseling services. All services are individualized per the needs identified and providers are licensed clinicians. ASACS supports teens to reduce risk factors and increase protective factors before any onset of substance use. These prevention services include: counseling sessions for the teen and parents, LifeSkills Training Classes, Transition Support, and other prevention groups and activities to promote a healthy lifestyle, and learn ways to cope with the daily stressors of just being a teen. ASACS provides clinical support to teens and their parents should there be any concern of an alcohol and/or drug related issue. Teens, parents, commanders and other community helpers are welcome to call ASACS to consult on any possible referrals, or would like to seek counseling and prevention services. For further information, or to set an appointment, either stop by or call Ms. Sara Hill at 655-9944/5080, or email Sara.L.Hill14.ctr@mail.mil. ASACS at Schofield Barracks is located in Bldg. 647, 156 Lewis Street and the ASACS at Aliamanu Military Reservation is located in Bldg. 1782, Bougainville Loop.

3. EMPLOYEE ASSISTANCE PROGRAM (EAP) INFORMATION. The purpose of the Army Employee Assistance Program (EAP), a job-based program is:

- To help employees in identifying and resolving personal problems that may affect their job performance and well-being.
- To assist management in addressing productivity issues.
- To promote installation work/life/wellness programs.

Confidentiality is the corner stone of an effective EAP. Employee confidence in the competence and trustworthiness of the EAP staff plays a key role in program success. The EAP and Army Substance Abuse Program offices are located at: Bldg. 2091, Kolekole Ave., Schofield Barracks, HI 96857. Hours are M – F 0730 – 1600. For further information, please contact Ms. Catherine Heflin, EAP Specialist CEAP, at 655-6047 or Ms. Kathy Marugaki, EAO Coordinator, CEAP, at 655-6046.

4. DEALING WITH STRESS OR OTHER ISSUES? Call the Employee Assistance Program Office, Bldg 2091, Schofield Barracks, for help and ideas for dealing with stress or any other issues affecting your job performance. Contacts are Ms. Cathy Heflin, EAP Specialist at 655-6047 or Ms. Kathy Marugaki, EAP Coordinator at 655-6046.

5. WORRIED ABOUT PERSONAL RELATIONSHIPS? YOUR MARRIAGE? FAMILY ISSUES? The Tripler Army Medical Center (TAMC) Social Work Department's marriage and family therapists and licensed clinical social workers help military personnel and family members by providing individual, couples and family counseling, and referrals to other services as needed. They can help with communication, conflict resolution, parenting and deployment issues. No referrals are required. Call the Social Work Outpatient Services Clinic at TAMC (2nd Floor, Oceanside, B-Wing) at 433-6606. (The Schofield Barracks Health Clinic has similar services through the Soldier and Family Assistance Center (SFAC)). For further information, please contact Ms. Jan Clark Public Affairs Officer, Pacific Regional Medical Command and Tripler Army Medical Center, at 433-2809.

6. MILITARY ONE SOURCE CRISES LINE/THE DEFENSE CENTER OF EXCELLENCE (DCOE) OUTREACH CENTER. The Army must give our Soldiers and family members every opportunity to become aware of the multitude of resources which are available to them. Promoting the Military OneSource Crises Intervention Number and the DCOE Outreach Center Help Line are two ways that Leaders can reinforce the Army's commitment to building resilience, positive life coping skills and well being for our Soldiers and family members.

The Army remains committed to make the most of every resource to optimize the health, safety and well-being of its Soldiers, civilians and families. The Military OneSource Crisis Intervention Hotline is a free phone and online service provided by the Department of Defense for Active-Duty Guard and Reserve Service Members (including individual ready reserve members) and their families. Credentialed Consultants offer support and practical solutions 24 hours a day, 7 days a week through phone or online consultation. The Consultant will assess the Caller's needs and provide a referral to Health Care Professionals that can provide face-to-face follow-up counseling. Currently, Soldiers and family members can be provided up to 12 free face-to-face short-term counseling sessions. Military OneSource can be contacted at 1-800-342-9647 (from the US). Outside the US, dial the country code plus 800-342-9647, or call collect from outside the US at 484-530-5908. TTY/TTD for the Hearing Impaired is 800-346-9188, for Spanish, 1-877-888-0727. The website is <http://www.militaryonesource.com>.

The Defense Center of Excellence (DCOE) Outreach Center Help Line is also available 24 hours a day, 7 days a week. This Help Line is staffed by Consultants who can serve as an authoritative source of information on psychological health and traumatic brain injury issues. This Outreach Center assists service members, veterans and their families gather information and connect with the agencies needed to promote resilience, recovery and reintegration. For more information, please contact 1-866-966-1020 or <http://www.dcoe.health.mil/resources.aspx>. The HQDA Point of Contact for this information is G1suicide@conus.army.mil. If you have further questions, please go to the following website: <http://www.armyg1.army.mil/hr/suicide/default.asp>. Further information on the DCOE Outreach Center can be found at <http://dcoe.health.mil/default.aspx>.

7. NATIONAL SUICIDE PREVENTION LIFELINE AVAILABLE. The National Suicide Prevention Lifeline is a free, 24-hour crisis intervention hotline (1-800-273-TALK (8255)) and online service (www.suicidepreventionlifeline.org) provided by the U.S. Department of Health and Human Services, Substance Abuse and Mental Health Services Administration (SAMHSA). The service is available to anyone in suicidal crisis or emotional distress, to include military members and their families including active duty, guard, and reserve service members, individual ready reserve, and individual mobilization augmentees. Credentialed consultants offer confidential support 24 hours a day, 7 days a week through phone or online consultation.

Military OneSource (MOS) <http://www.militaryonesource.com> provides support, information, and referrals to professionally trained consultants on a wide range of issues - from budgeting and investing to relationships and deployment. Additionally, MOS can assist with arranging up to 12 free, face-to-face, short term counseling sessions for soldiers and family members. MOS contact information: from the U.S., 1-800-342-9647; outside the U.S., (country access code) 800-342-9647 (dial all 11 numbers) or call collect from outside the U.S., 484-530-5908; TTY/TTD, 800-346-9188 (hearing impaired); or en Espanol, 1-877-888-0727. For further information, please contact the Army Suicide Prevention office at g1suicide@conus.army.mil.

8. MILITARY ONESOURCE (MOS) COUNSELING SESSIONS AVAILABLE. Military OneSource offers non-medical behavioral health counseling sessions for service members and their families. The counseling sessions apply to face-to face counseling through our Affiliate Providers, Short-Term Solution-Focused Telephonic Consultations, and Online Consultations. Authorization is on a case-by-case basis. For further information, please contact the Military One Source website at www.MilitaryOneSource.com or call 1-800-342-9647. You name it, we can help!

9. THE FOCUS PROGRAM RESILIENCY TRAINING FOR MILITARY FAMILIES. FOCUS Announces Services for Army and Air Force Families. During individual family sessions, your family will learn skills to: improve communication; problem solve around family challenges; identify strategies for dealing with deployment reminders; increase family closeness and enhance mutual support. Training services are free of charge to all military families and confidential sessions are available during family-friendly hours. To set an appointment or for more information, please call: (808)-257-7774 or contact Hawaii@focusproject.org.

10. SUBSTANCE ABUSE AND THE WORKPLACE: A HARMFUL COMBINATION. USAG-HI is committed to providing a safe, healthy and drug-free working environment and wants to take this opportunity to remind employees about the importance of working drug free to their safety and that of their co-workers. Some of the potential risks and hazards of workplace alcohol and drug use are obvious, particularly those related to safety. Alcohol and drug use can seriously impair judgment and coordination, which can lead to workplace accidents, injuries and even death. And a person does not need to be an alcoholic or drug addict to create safety hazards. For example, someone who still has alcohol in their bloodstream from drinking before they were on the clock may not be in any condition to work safely. But the problems extend beyond safety. Workplace alcohol and drug use can weaken an organization's ability to operate profitably and productively. It is also associated with lower levels of employee morale—not only that of employees struggling with alcohol or drug problems, but also those who work alongside them.

Key to preventing these problems is for all employees to understand that there is help for those struggling with alcohol and drug problems. If you (or someone you know) are struggling to work drug free, call 1-800-662-HELP (1-800-662-4357) or visit www.findtreatment.samhsa.gov. Other sources of help are available at www.dol.gov/workingpartners. Soldiers or family members may contact the Army Substance Abuse Program at the Schofield Barracks Health Clinic, Building 673, on the 1st floor by calling 433-8700 for assistance. In addition, the Employee Assistance Program (EAP) provides confidential, short-term counseling and referral services as a benefit to DA civilian employees. Professionally trained EAP staff can be reached at 655-6047/6046. If you have any questions or concerns, please contact Ms. Catherine Heflin, Employee Assistance Program (EAP) Specialist, Army Substance Abuse Program (ASAP) Building 2091, Kolekole Avenue, Schofield Barracks at 655-6047.

C. SPECIAL PROGRAMS/OPPORTUNITIES FOR SOLDIERS AND CIVILIANS

1. INTERESTED IN SPECIAL FORCES? Special Forces Recruiting is looking to find all highly-motivated E3 – E7 and YG 2009 1LTs that are interested in Special Forces. Special Forces are the Nation's elite combat force. To learn how you can become one of the nation's best, please contact our office at (808) 655-4397, (DSN - 315-455-4397) FAX: (808) 655-5808 or you can email us directly at SFHawaii@usarec.army.mil, and you can visit our Facebook page at <http://www.facebook.com/USArmySpecOpsRecruiting.Hawaii>. Our office is located at the Schofield Barracks Aloha Center, BLDG 690, 3rd Floor, Room 3G. We offer unclassified briefings every Wednesday at 1200 and 1530 at our office. Are you ready? For further information, please contact SFC Randall Howard, NCOIC, at Randall.Howard@usarec.army.mil, or recruiters SFC Aaron Martin at Aaron.Martin@usarec.army.mil, or SFC Noah Burkham at Noah.Burkham@usarec.army.mil.

2. INTERESTED IN ARMY CID? Are you interested in a career as a Special Agent (SA) with the United States Army Criminal Investigation Command (CID)? If so, please contact SFC Feiloakitau at the 102nd MP DET (CID) at 808-655-1989. For additional information and prerequisites, please visit www.CID.army.mil.

D. SOLDIER/FAMILY/CIVILIAN EDUCATION ASSISTANCE

1. COLLEGE REGISTRATION. On 3 December 2012, the on-post college registration for the winter term will begin at the Schofield Barracks Army Education Center and the Ft. Shafter/Tripler Education Complex. Registration will continue through 11 January 2013. College classes will begin on 7 January 2013 and end on 25 March 2013. For further information, please contact Mr. Jeffery Jones at 655-0800.

2. FREE COMPUTER LITERACY TRAINING AVAILABLE. Operation Life Transformed, a 501c Public Charity, is offering free scholarships for computer literacy courses to all active duty military, military spouses, war-wounded caregivers and transitioning vets, included National Guard and Reserves. For more information or to apply for a scholarship please visit <http://lifetransformed.org>. Fill out the applications forms and all other paperwork and forward to students@lifetransformed.org. For further information on this program, please contact the Military One Source website at www.MilitaryOneSource.com or call 1-800-342-9647.

3. TESTING SERVICES. The Schofield Barracks Army Education testing center offers a variety of military tests, such as the AFCT, AFAST, DLPT, DLAB, and TABE. Testing is a great way to enhance skill levels to further career advancement. All Army personnel tests requests require a DA Form 4187 (Personnel Actions Form) command verification approval, and are scheduled by appointment only by contacting the testing center directly. The testing center, located in Bldg. 560, Yano Hall, 2nd floor, is open M – F; hours vary by day. For further information, please call Ms. Wanda El-Orm at 655-9776.

4. SCHOFIELD BARRACKS ARMY EDUCATION CENTER (SBEAC) AND FORT SHAFTER/TRIPLER EDUCATION COMPLEX (FS/TEC) REDUCED SERVICES. Until further notice, there will be reduced customer services at the SBAEC and the FS/TEC. Effective 18 June 2012, hours will be as follows:

SCHOFIELD BARRACKS ARMY EDUCATION CENTER

<u>Position</u>	<u>Days</u>	<u>Hours</u>
Front Desk	Mon – Fri	0900 – 1700
Computer Lab/Learning Resource Center	Mon – Fri	0900 – 1650
Testing	Mon – Fri	Varies by day
Counseling	Mon – Fri	0900 – 1700
Schools' Offices	Mon – Fri	0900 – 1630

FORT SHAFTER/TRIPLER EDUCATION CENTER

<u>Position</u>	<u>Days</u>	<u>Hours</u>
Front Desk	Mon – Fri	0800 – 1700
Computer Lab/Learning Resource Center	Mon – Fri	0900 – 1200; 1230 – 1400
Testing	Tue & Thu	0800 – 1545
Counseling	Mon – Fri	0800 – 1630
Schools' Offices	Mon – Fri	0830 – 1630

For further information, please contact Mr. Marvin Castagna, Counselor, at 433-4181.

5. SPOUSE TUITION ASSISTANCE AVAILABLE. Great news for our military spouses! Spouse Tuition Assistance (TA) through the Career Advancement Account (ACC) Program is offered for all branches according to the following classifications: legal spouses of military service members with a minimum of one year remaining on Active Duty are eligible for the Program. This includes spouses of active duty service members, Coast Guard deployed with the Navy, Active/Guard Reserve (AGR), and Reserve Component service members (Guard and Reserve) called to active duty for a year or more. TUI University's spouse program is 6 + 2, meaning, spouses will take six classes using TA and receive two free classes for a total of eight classes within a 24 month period. The ACC program is administered by the AI Portal. To familiarize yourself with the website and the program's procedures go to: <https://aiportal.acc.af.mil/mycaa>. For further information, please check the website at <http://www.tuiu.edu> or call 1-800-375-9878.

6. CIVILIAN EDUCATION SYSTEM. Transformation of the Army begins with educating the Army's leaders. The Civilian Education System (CES) is a progressive and sequential leader development program that provides enhanced leader development and education opportunities for the Army Civilian Corps (ACC) throughout their careers. Army civilians will become multi-skilled civilian leaders of the 21st Century who personify the warrior ethos in all aspects, from war-fighting support to statesmanship, to business management. Apply today and keep your career rolling. Courses are available for all grades. Some courses consist of only dL and can be accessed from your workstation. Please go to the Army Management Staff College (AMSC) homepage:

<http://www.amsc.belvoir.army.mil>. Be sure to open the tab “Academics” to review the specific courses available to the ACC. If you’ve already completed the courses or received credit, this information may not apply. For further information, please contact the AMSC Website, Registrar’s Office, at amscregistrar@conus.army.mil or (703) 805-4461.

7. EDUCATION CENTER ASSESSMENTS OF CIVILIAN TRANSCRIPTS. Hawaii’s Army Education Center personnel will be happy to assist Soldiers in assessing civilian education transcripts for promotion points, OCS, and other requirements; however, we will only accept OFFICIAL transcripts, copies of OFFICIAL transcripts, OFFICIAL grade reports or copies of OFFICIAL grade reports. Soldiers who will be requiring these assessments need to plan ahead to ensure they have the proper documents in hand prior to coming to the Education Center(s) to request these assessments. For further information, please contact the SBEAC Receptionist's Desk at 655-0800.

8. ARMY CONTINUING EDUCATION SYSTEM (ACES) LEARNING RESOURCE CENTERS/COMPUTER LABS (LRC/CL). The ACES in Hawaii operates two LRCs/CLs, one at the Schofield Barracks Army Education Center (SBAEC) in Bldg 560, Yano Hall, 2d Floor, and one at its education sub-center located in the Ft. Shafter/Tripler Education Complex (FS/TEC), Bldg. 102, at the Tripler Army Medical Center. The hours of operation for the LRC/CL at the SBAEC are Monday – Friday, 0800 – 1700, and Monday – Friday, 0900 – 1200 and 1230 – 1400 at the FS/TEC. Both facilities are available for use by Soldiers, adult family members, and other eligible users. For further information, call 655-0407 (SBAEC) or 433-4159 (FS/TEC).

9. NATIONAL TESTING CENTERS. In partnership with military education centers on Oahu, Hawaii Pacific University (HPU) has established five on-base National Testing Centers located at Hickam AFB, Pearl Harbor Naval Station, Kaneohe Marine Corps Base, Fort Shafter/Tripler Education Complex and the Schofield Barracks Army Education Center. These centers offer all 34 e-based CLEP exams, and results are available as soon as an exam is completed. Exams are free to all active-duty military service members, reservists, Coast Guard, National Guard and spouses and civilian employees of the Air Force Reserve, Air National Guard, Army National Guard, Army Reserve and Coast Guard. Active-duty family members, military retirees, and DOD civilians are also eligible to take the exams at a cost of \$90 each (a \$40 savings over taking a paper-based exam.) HPU also offers 37 DSST exams, which are free for anyone who is funded for CLEP exams. DOD civilians may take these exams at a cost of \$90 per exam. Additionally, HPU offers computer-based certification exams, such as NREMT, AMT, PTCB, CompTIA, Cisco and many others to on-post/base service members. The exam prices vary by exam and eligible personnel have the opportunity to be reimbursed for licensure and certification tests under the Montgomery GI Bill. A full listing of exams available at all HPU military testing sites may be viewed at www.pearsonvue.com/military/exams. Exams are given on Mondays and Wednesdays at Hickam AFB, Tuesdays and Thursdays at Pearl Harbor, Tuesdays and Fridays at Schofield Barracks, Thursdays at Kaneohe Marine Corps Base and Fridays at the Fort Shafter/Tripler Education Complex. You can schedule exams by e-mailing the name of the exam, location, time and date desired to mcp_clep@hpu.edu. (mcp [underscore] clep, etc.). For additional information, please call Mr. Dave Terry at (808) 543-8056 or email dterry@hpu.edu.

10. NATIONAL TESTING CENTER (NTC) HOURS. The NTC hours of operation at the Schofield Barracks Army Education Center are Tuesdays, 0800 – 1800, with the last exam beginning no later than 1630, and Fridays, 0800 – 1330, with the last exam beginning no later than 1330. For further information, please contact the Hawaii Pacific University at (808) 687-7024/7025.

11. 9TH MISSION SUPPORT COMMAND (MSC), EDUCATION SERVICES OFFICE WEEKLY SCHEDULE. Please see the flyers attached to the end of this Bulletin for the College Representatives Weekly Schedule for MSC and the form for registering for courses. For further information, please contact Mrs. Judith F. Champaco, MESI Contractor, Admin Services Manager, USAR Theater Support Group, US Army, Pacific, 1557 Pass Street, Fort Shafter at 438-1600, ext. 3298 or judith.f.champaco.ctr@mail.mil.

12. 2013 BASIC SKILLS PROGRAM COURSES SCHEDULE AVAILABLE. The 2012 January – December Schedule for Basic Skills Program Courses and the Registration form for these courses is available on the flyer attached to the end of this Bulletin. For further information, please contact Dr. Marsha D. Wellein, Army Reserve Regional Director of Education, Pacific & Asia, 9th Mission Support Command, TSG at 438-1600 X 3176 or Marsha.D.Wellein.Civ@Mail.Mil.

13. AMERICAN MILITARY UNIVERSITY (AMU) REPRESENTATIVE. Mr. Chuck Alsleben, the AMU representative, now has office hours at the SBAEC, Bldg. 560, Yano Hall, 2d Floor, Room 202 on Wednesdays and Thursdays from 0900 – 1500. For more information, please contact Chuck at (808) 384-7172 or by e-mail at calsleben@apus.edu.

14. UNIVERSITY OF PHOENIX (UOP) ONLINE REPRESENTATIVE AVAILABLE. Ms. Christine Bush, the University of Phoenix (UOP) online representative, visits the Schofield Barracks Army Education Center (SBAEC), Bldg. 560, Yano Hall, 2d Floor, Rm. 216, on Fridays from 0900 – 1500. Ms. Bush may also be reached at (808) 352-6290. For further information, please contact Ms. Chrissy A. Morris, Director, SBAEC, at 655-4444.

15. COASTLINE COMMUNITY COLLEGE. California Community College is an LOI (Letter of Intent) school in GoArmyEd offering online and non-online courses toward associate degrees. Only 12 credits are required for residency, with no application or enrollment fees. Visiting school representatives are: Schofield Barracks on Fridays 0830 – 1430, contact Ms. Gloria Lawson at email glawson@coastline.edu or call (808) 222-9179. Tripler Army Medical Center on 2nd and 3rd Mondays, 1000 – 1300. Army Reserve Center at Ft. Shafter Flats each Thursday (except 1st week of the month) 1100 – 1300, contact Ms. Ann Choi at achoi@coastline.edu or (808) 675-8954. See <http://military.coastline.edu> and click on Army. A spouse program also available with reduced tuition and low cost textbooks.

16. UNIVERSITY OF OKLAHOMA (OU) COUNSELOR AVAILABLE (Updated 3/12/2012). Ms. Mary Keller, a counselor for OU, conducts office hours the second Thursday of each month, from 1300 – 1600 at the Schofield Barracks Army Education Center, Bldg 560, Yano Hall, 2d Floor, Rm. 202. Anyone who is interested in OU's graduate programs may call Ms. Keller at (808) 449-6364.

17. ASHFORD UNIVERSITY (AU) COUNSELOR AVAILABLE. Ms. Mary Papillion, a counselor for AU, conducts office hours every Tuesday, from 0900 – 1630, at the Schofield Barracks Army Education Center, Bldg 560, Yano Hall, 2d Floor, in Room 202. Anyone who is interested in AU's programs may contact Ms. Papillon at (808) 354-2555 or by e-mail at mary.papillion@ashford.edu.

18. THOMAS EDISON STATE COLLEGE REPRESENTATIVE AVAILABLE AT SBAEC (Updated 3/12/2012). Ms. Nicole Crouch the Thomas Edison State College (TESC) military counselor, visits the SBAEC, Bldg. 560, Yano Hall, 2d Floor, Room 216, every Tuesday and Wednesday from 0930 – 1330. She may also be reached at (808) 295-3301 or ncrouch@tesc.edu. For further information on TES programs, please visit http://www.tesc.edu/military_programs_home.php or email Ms. Marte to make an appointment.

19. CENTRAL MICHIGAN UNIVERSITY MASTER OF SCIENCE IN ADMINISTRATION PROGRAM AVAILABLE. Central Michigan University Offers a 36 credit hour Master of Science in Administration degree with concentrations in: General, Health Service, Human Resources, International Public Administration, Information Resource Management and Leadership. A degree can be completed in 18 months or less. For further information, call Mr. Jason Sullivan (808) 624-3939, or email schofield.barracks@cmich.edu for more information or to register. Additional information is available from Ms. Ranell Savelio, Program Administrator, Central Michigan University, Tripler Army Medical Center (808) 782-1541, or email hiron1r@cmich.edu.

E. SOLDIER/FAMILY/CIVILIAN EMPLOYMENT ASSISTANCE

1. EMPLOYMENT ORIENTATION. This orientation is the first step to helping you find the job you want! Learn how to prepare for our job search process. Get employment information on federal, state, private sector and staffing agencies. See the reference materials, job listings, computers, etc., available for use at the Army Community Service employment resource area. A company representative may also be attending and speak with spouses on job vacancies. Workshops are held on Fridays, 0900 – 1030 at Army Community Service (ACS), Schofield Barracks. Register on line at <http://www.mwrarmyhawaii.com/>, or call 655-4227.

2. WORK AND CAREERS WEBSITE. Need help in your job search process? Are you wondering how to market your skills and abilities? Explore the following websites – <http://www.militaryspousejobsearch.org> and <http://www.myarmylifetoo.com> – to learn jobs search techniques, resume writing tips, and obtain information on the Army Spouse Employment Partnership. For additional help, please contact the Army Community Service (ACS) office at 655-4227.

F. SOLDIER/FAMILY FINANCIAL ASSISTANCE

1. FINANCIAL PLANNING CLASSES. MAKE YOUR MONEY WORK FOR YOU. Army Community Service's Financial Readiness Program offers financial planning classes in such areas as Money Management, Credit, Car Buying, Home Buying, Investing, TSP and Retirement, Identity Theft, Financial Planning for Deployment, Money and Divorce, Understanding Insurance and Financial Scams. Classes are offered at ACS Schofield Barracks or schedule a class of your choice for your unit. For further information, please contact Ms. Robin Sherrod, Financial Readiness Program Manager, at 655-1708 or email at: robin.m.sherrod.civ@mail.com.

2. FINANCIAL COUNSELING. Army Community Service's Financial Readiness Program provides one-on-one counseling to Soldiers and Family Members. Topics for discussion include credit repair, consumer affairs and complaints, budget/spending plan, identity theft, car and home buying, investing, Insurance, TSP and Retirement. ACS Financial Readiness can assist in remedial, preventive and productive financial counseling. Schedule an appointment to meet personally with an ACS Personal Financial Specialist at 655-4227.

[original signed]
ROBERT M. STEPHENS, Ph.D.
Garrison Director of Human Resources

DISTRIBUTION
Electronic Media



I Need Assistance With...Directory

3 Jul 2012

SB = Schofield Barracks
 FS = Ft. Shafter
 AMR = Aliamanu Military Reservation
 HMR = Helemano Military Reservation
 TAMC = Tripler Army Medical Center
 WAAF = Wheeler Army Air Field

Army Community Service
 Schofield Barracks 655-4ACS(4227) / Toll Free 1-877-406-2148
 Fort Shafter Outreach Ctr. 438-4ACS(4227) / Survivor Outreach Services 438-4ACS(4227)
 Soldier & Family Assistance Center 655-7171

Military & Family Life Consultant (MFLC) 222-7088
Child & Youth Behavioral MFLC
 SB 228-9160 / 351-4571 / 221-3910 FS 220-7323 AMR 366-4694

MWR Website
<http://himwr.com>

USARPAC Website
www.usarpac.army.mil

Military OneSource 1-800-342-9647
www.militaryonesource.com

EMERGENCY

Military Regional Dispatch Center (RDC) for Military Police, Fire Department or Ambulance 471-7117

Military Directory Assistance 449-7110
 Military Operator 449-1110

Tripler Army Medical Center
 Emergency Rm 433-6629
 Emergency 911

Military Police
 SB 655-5555
 FS 438-7114
 Emergency 911

Fire Department, Federal
 471-7117
 Emergency 911

American Red Cross
 SB 655-4927
 TAMC 433-6631
 24 Hrs 1-877-272-7337 AER non-duty hrs

Suicide & Crisis Hotline (808) 832-3100 HI State
 Suicide Prevention Hotline 1-800-273-TALK (8255) National
 1-800-SUICIDE (784-2433) VA

Victim Advocacy Program
 624-SAFE(7233)

Legal Assistance Office on Post

Power of Attorney, Wills
 SB 655-8607 / 08 FS 438-2627
 Tax Assistance Office
 SB 655-1040 FS 655-1040

Legal Aid Society

Affordable Lawyers 536-4302

Installation Access Pass

Installation Access Pass Office
 SB 655-1620

Parenting / Child Care

ACS New Parent Support Program
 SB 655-0662 / 40, Bldg 647
 Family Advocacy Prevention Ed SB 655-0669 / 13, Bldg 647

Child, Youth & School Services

CYS Parent Central Services
 SB 655-5314/8380
 AMR 438-1963/833-5393
 Kids on Site 655-8628
 Child Development Centers
 SB 655-7106 HMR 653-0724
 SB Peterson 655-1569/1570
 SB Bowen 655-5293
 FS 438-1151 AMR 833-5102
 Family Child Care, SB 655-8373
 School-Age Youth Centers
 SB 655-6476 HMR 653-0717
 FS 438-1487 AMR 833-4932
 Middle School/Teen Centers
 SB 655-0451 AMR 833-0920
 SB Bennett Youth Ctr. 655-0451
 Youth Sports
 SB 655-6465 AMR 836-1923
 SKIES 655-9818

Exceptional Family Member Prog
 ACS SB 655-4777 FS 438-1961
 TAMC 433-4441

Child & Adolescent Assistance Ctr.
 SB 433-2778 ext 363
 TAMC 433- 6418 Child Psychiatry
 TAMC 433-1323 Child Psychology

Basic Needs

Military ID Cards / AG ID Cards
<http://rapids-appointments.dmdc.osd.mil>
 SB 655-1272 FS 438-1757

Military Passport / Citizenship
 655-7182 www.travel.state.gov

WIC
 Wahiawa Office 622-6458
 Honolulu Office 586-4761

Health Care

Tripler Army Medical Ctr. Information Center
 433-6661 / 6662 / 6663
 Central Appointment System 433-2778
 Online services <http://www.tricareonline.com>

U.S. Army Health Clinic, Schofield Barracks
 Online services <http://www.tricareonline.com>
 Dial 433-2778 plus extension number listed
 Primary Care
 Family Practice Appt ext 12
 Family Practice Patient Assistance ext 3111
 Family Practice Allergy/Immunization 3113
 Pediatrics Appt ext 1, ext 2
 Pediatrics Patient Assistance ext 312
 OB/GYN Appt ext 3, ext 4
 Troop Medical Clinic ext 322
 Troop Medical Clinic Annex ext 321
 Aviation Medicine Clinic Appt ext 323
 Deployment Health Clinic Appt ext 321
 Warrior in Transition Clinic Appt ext 331
 Specialty Clinics
 Acute Care Clinic SB, 433-8850, M-F 7a.m.-8p.m. / S&S 8a.m.-7p.m.
 Audiology/Hearing Conservation ext 381
 Occupational Health 433-8391
 Occupational Therapy ext 351
 Orthopedics/Podiatry/Cast Clinic ext 351
 Optometry ext 3821
 Physical Exam ext 326
 Physical Therapy (PT): Main ext 352
 Warrior in Transition PT: ext 333
 SB Army Public Health Nurse Clinic ext 384
 Other Services
 Pharmacy (Call-in-Refill ext 301, Dispensing Window ext 302, Clinical Pharmacist in Family Practice 433- 8160)
 Laboratory 433-8303
 Radiology 433-8355
 Customer Relations
 SB 433-2778 ext 391
 TAMC 433-6336
 Health Benefits Advisor:
 SB Health Clinic 433-2778 ext 392
 TAMC 433-3422

TRICARE
 TRIWEST Customer Service 1-888-874-9378
www.triwest.com/OnlineCare

Financial

Army Emergency Relief (AER)
 SB 655-4ACS(4227)
 FS 438-4ACS(4227)

Non-duty Hrs AER Emergency:
 American Red Cross
 1-877-272-7337

Financial Questions
 ACS 655-4ACS(4227)

125th Financial Management Co.
 Customer Service
 655-1244

Defense Military Pay Office
 FS 438-1875

Pets

Veterinary Needs
 SB 655-5889 FS 433-2271
 Off Post 24 Hr 484-9070

MWR Pet Kennel
 368-3456

Abuse/Neglect

Child Abuse / Neglect Reporting
 Military Police
 SB 655-7114 FS 438-7114

State Child Protective Services (CPS) 832-5300

Domestic Violence and Sexual Assault
 24/7 Response 624-7233(SAFE)

Family Advocacy
 SB (ACS) 655-4779
 SB (Clinic) 433-8579
 TAMC 433-6606

Housing / Relocation

Island Palm Communities (Leased housing on-post)
 North Regional Leasing Office 275-3700 (SB, HMR)
 South Regional Leasing Office 275-3800 (FS, AMR, TAMC)

Joint Personal Property Shipping Office (JPPSO)
 Household Goods Inbound and Outbound 473-7750

DOL Personal Property & Transportation (PP&T)
 PCS Household Goods Storage & Outbound Transp. 655-1868, Bldg 750
 Deployment Household Goods Storage 655-1868, Bldg 750

ACS Relocation Assistance & Lending Closet
 SB 655-4ACS(4227) FS 438-4ACS(4227)

Schools

HI State Dept of ED.
 Central Oahu District
 627-7478

USAG-HI School Liaison Office
 655-8326
 School Behavioral Health Team
 TAMC 433-1264

Marital / Family / Individual

Warrior Behavioral Health Service 433-2778 ext 361, Bldg 687, SB
 Concussion Clinic (TBI) 433-8199 ext 37, Bldg 672, SB

SB Family Member Assistance Center 433-2778 ext 362, Bldg 681
 SB Child Assistance Center 433-2778 ext 363, Bldg 681, SB

Family Life Chaplain
 North Community 655-9355 / Family Life Center 655-6646
 South Community 839-2413 / 833-6831

Garrison Chaplain 655-9307
 SB Main Post Chapel 655-9307
 After Duty Hours Chaplain Reached through IOC: 656-3272

Army Substance Abuse Program (ASAP) Front Desk 655-9113
 Prevention Coordinator 655-4655
 Installation Biochemical Testing Coordinator 655-0648
 ASAP Clinic & Counseling Service 433-8700
 Adolescent Substance Abuse Counseling Services 655-9944
 Risk Reduction Coordinator 655-0996
 Suicide Prevention Program Specialist 655-9105
 Employee Assistance Program (EAP)
 EAP Coordinator 655-6046 EAP Specialist 655-6047

Families Overcoming Under Stress (FOCUS) 257-7774



ASAP PREVENTION

UPCOMING EVENTS

DATE	TIME	LOCATION	TITLE	TOPIC
10 Sep 12	09-1100	Bldg 2091	Advanced UPL Course	UPL Re-certification
11-12 Sep	09-1600	Bldg 896	Prime for Life	Prevention Education
13 Sep 12	13-1430	SGT Smith Theater	ASAP Special Presentation	Suicide Prevention/Drugs/Alcohol
17-21 Sep	09-1600	Bldg 2091/Bldg 896	Basic UPL Course	UPL Initial Certification
27 Sep 12	08-0930	SGT Smith Theater	Mandatory Stand Down	Suicide Prevention
27 Sep 12	10-1130	SGT Smith Theater	Mandatory Stand Down	Suicide Prevention
27 Sep 12	13-1430	SGT Smith Theater	Mandatory Stand Down	Suicide Prevention
27 Sep 12	15-1630	SGT Smith Theater	Mandatory Stand Down	Suicide Prevention
01 Oct 12	09-1100	Bldg 2091	Advanced UPL Course	UPL Re-certification
15-19 Oct	09-1600	Bldg 2091/Bldg 896	Basic UPL Course	UPL Initial Certification
23-24 Oct	09-1600	Bldg 896	Prime for Life	Prevention Education
05 Nov 12	09-1100	Bldg 2091	Advanced UPL Course	UPL Re-certification

Updated: 5 December 2012

POC: johnny.miller5@us.army.mil

HOLIDAY SEASON SECURITY AWARENESS



Commanding General's Holiday Antiterrorism Awareness Message

This Holiday Season, increased travel, mass gatherings & special events present targets of opportunity. Although there is no specific information of terrorist attack planning, it's known that homegrown, lone wolf & transnational terrorists desire to target the US Army & the Homeland.

An essential part of the USARPAC Antiterrorism (AT) Strategic Plan is to instill a level of awareness in every member of the USARPAC community and that each member serves as a part of a protective shield. By building a strong understanding of the threats, we teach our communities how to become less vulnerable to exploitation. Therefore, Soldiers at all levels of command, Family members, Army Civilians and DOD contractors are all a part of the solution.

It is important to maintain our vigilance.

- Be aware of your surroundings.
- Understand & recognize signs of high-risk behavior.
- Report all suspicious activity through local iWATCH Army channels.
- Report Counterintelligence incidents via 1-800-CALL-SPY or iSALUTE.

I strongly believe that ensuring protection from terrorist acts is most successful by integrating AT principles with constant AT awareness into all of our activities and missions. Consequently, I encourage all of you to be ever vigilant – **One Team!**

"IF YOU SEE SOMETHING, SAY SOMETHING"

Mission success depends on our **People, Training** and **Equipment**, bonded together by solid **Leadership, Teamwork** and **Discipline**

FRANCIS J. WIERCINSKI
Lieutenant General, USA
Commanding

THE ARMY CAREER AND ALUMNI PROGRAM

Introducing the First Virtual Department of Labor Employment Workshop

**DECEMBER
18-20, 2012**

**ACAP Virtual Center
DOL Auditorium
First Floor**

0900-1700 EST

**REGISTER NOW
CALL THE 24/7
ACAP CALL
CENTER
800.325.4715**

New legislative mandates for
Transition require all Active Duty
Soldiers to complete the DOL
Employment Workshop

Visit

WWW.ACAP.ARMY.MIL



- **Three day consecutive workshop**
- **Covers all requirements of the job search process**
- **Learn negotiating skills, how to evaluate job offers**
- **Take a self-assessment**
- **Discover where to look for jobs, how to create a resume and appropriate interview attire and etiquette**



www.acap.army.mil



Schofield Barracks ACAP Calendar DECEMBER 2012

The first step for all soldiers in the ACAP process is to attend a mandatory

Preparation Briefing at the ACAP Center (Building 750, Room 136)

ACAP Center hours: Monday, Tuesday, Wednesday, Friday 0730-1600 and Thursday 1000-1600

(808) 655-1028 www.acap.army.mil and now on Facebook

ACAP 24 Hour Call Center 800-325-4715.

Mon	Tue	Wed	Thu	Fri
3 TAP Workshop (Day 1) 0830-1600	4 TAP Workshop (Day 2) 0830-1600	5 TAP Workshop (Day 3) 0830-1600	6 Resume Writing 1330-1600	7 Financial Planning Seminar 0830-1600 VA Benefits Briefing 0800-1200 VA DTAP Briefing 1230-1530
10 TAP Workshop (Day 1) 0830-1600	11 TAP Workshop (Day 2) 0830-1600	12 TAP Workshop (Day 3) 0830-1600	13 Federal Application Process 1330-1600	14 Financial Planning Seminar 0830-1600 VA Benefits Briefing 0800-1200 VA DTAP Briefing 1230-1530
17 TAP Workshop (Day 1) 0830-1600	18 TAP Workshop (Day 2) 0830-1600	19 TAP Workshop (Day 3) 0830-1600	20 Interview Preparation 1330-1600	21 VA Benefits Briefing 0800-1200 VA DTAP Briefing 1230-1530
24	25 CHRISTMAS DAY CENTER CLOSED	26	27	28 VA Benefits Briefing 0800-1200 VA DTAP Briefing 1230-1530
31				



Schofield Barracks ACAP Calendar JANUARY 2013

The first step for all soldiers in the ACAP process is to attend a mandatory

Preparation Briefing at the ACAP Center (Building 750, Room 136)

ACAP Center hours: Monday, Tuesday, Wednesday, Friday 0730-1600 and Thursday 1000-1600
 (808) 655-1028 www.acap.army.mil and now on Facebook

ACAP 24 Hour Call Center 800-325-4715.

Mon	Tue	Wed	Thu	Fri
31	1 NEW YEARS CENTER CLOSED	2	3	4 VA Benefits Briefing 0800-1200 VA DTAP Briefing 1230-1530
7 Transition Overview 0830-0930 MOC Crosswalk 0930-1130	8 DOL Employment Workshop (Day 1) 0830-1600	9 DOL Employment Workshop (Day 2) 0830-1600	10 DOL Employment Workshop (Day 3) 0830-1600	11 Financial Planning Seminar 0830-1600 VA Benefits Briefing 0800-1200 VA DTAP Briefing 1230-1530
14 Transition Overview 0830-0930 MOC Crosswalk 0930-1130	15 DOL Employment Workshop (Day 1) 0830-1600	16 DOL Employment Workshop (Day 2) 0830-1600	17 DOL Employment Workshop (Day 3) 0830-1600	18 Financial Planning Seminar 0830-1600 VA Benefits Briefing 0800-1200 VA DTAP Briefing 1230-1530
21 MARTIN LUTHER KING JR DAY CENTER CLOSED	22	23	24	25 VA Benefits Briefing 0800-1200 VA DTAP Briefing 1230-1530
28 Transition Overview 0830-0930 MOC Crosswalk 0930-1130	29 DOL Employment Workshop (Day 1) 0830-1600	30 DOL Employment Workshop (Day 2) 0830-1600	31 DOL Employment Workshop (Day 3) 0830-1600	1 Financial Planning Seminar 0830-1600 VA Benefits Briefing 0800-1200 VA DTAP Briefing 1230-1530



Schofield Barracks ACAP Calendar FEBRUARY 2013

The first step for all soldiers in the ACAP process is to attend a mandatory
Preparation Briefing at the ACAP Center (Building 750, Room 136)

ACAP Center hours: Monday, Tuesday, Wednesday, Friday 0730-1600 and Thursday 1000-1600
(808) 655-1028 www.acap.army.mil and now on Facebook

ACAP 24 Hour Call Center 800-325-4715.

Mon	Tue	Wed	Thu	Fri
4 Transition Overview 0830-0930 MOC Crosswalk 0930-1130	5 DOL Employment Workshop (Day 1) 0830-1600	6 DOL Employment Workshop (Day 2) 0830-1600	7 DOL Employment Workshop (Day 3) 0830-1600	1 Financial Planning Seminar 0830-1600 VA Benefits Briefing 0800-1200 VA DTAP Briefing 1230-1530
11 Transition Overview 0830-0930 MOC Crosswalk 0930-1130	12 DOL Employment Workshop (Day 1) 0830-1600	13 DOL Employment Workshop (Day 2) 0830-1600	14 DOL Employment Workshop (Day 3) 0830-1600	15 Financial Planning Seminar 0830-1600 VA Benefits Briefing 0800-1200 VA DTAP Briefing 1230-1530
18 PRESIDENTS DAY CENTER CLOSED	19	20	21	22 VA Benefits Briefing 0800-1200 VA DTAP Briefing 1230-1530
25 Transition Overview 0830-0930 MOC Crosswalk 0930-1130	26 DOL Employment Workshop (Day 1) 0830-1600	27 DOL Employment Workshop (Day 2) 0830-1600	28 DOL Employment Workshop (Day 3) 0830-1600	1 Financial Planning Seminar 0830-1600 VA Benefits Briefing 0800-1200 VA DTAP Briefing 1230-1530

BOD HOLIDAY HOURS 2012-2013

Food & Beverage	22 Nov 12 Thur	23 Nov 12 Fri	23 Dec 12 Sun	24 Dec 12 Mon	25 Dec 12 Tues	26 Dec 12 Wed	27 Dec Thurs	28 Dec Fri	29 Dec Sat	30 Dec 12 Sun	31 Dec 12 Mon	1 Jan 13 Tues	2 Jan 13 Tues	Notes
Hale Ikona - Daily Lunch Buffet	CLOSED	CLOSED	CLOSED	CLOSED	CLOSED	CLOSED	CLOSED	CLOSED	CLOSED	CLOSED	CLOSED	CLOSED	CLOSED	
Hale Ikona - Mulligans*	CLOSED	1000-1700	1000-1700	1000-1700	CLOSED	1000-1700	1000-1700	1000-1700	1000-1700	1000-1700	1000-1700	CLOSED	1000-1700	
Hale Ikona - Sunday Brunch			Open							Open				
Nehelani - Daily Lunch/ Buffet	CLOSED	CLOSED		CLOSED	CLOSED	CLOSED				Open		CLOSED	CLOSED	
Nehelani - Kolekole PM**	CLOSED	CLOSED		CLOSED	CLOSED	CLOSED				Open		CLOSED	CLOSED	
Nehelani - Kolekole Sunday Bkfst			Open							Open		CLOSED	CLOSED	
Leleihua Golf Course	0630-1400	0630-2100		0630-1800	0630-1400	0630-2100					0630-1800	0630-1800	0630-2100	
Leleihua Grill	0630-1400	0630-1930		0630-1800	0630-1400	0630-1930					0630-1800	0630-1800	0630-1930	
Nagorski Golf Course	0630-1400	0630-1800		0630-1800	CLOSED	0630-1800					0630-1800	CLOSED	0630-1800	
Bowling														
Schofield Bowling Lanes	CLOSED	1400-0200		0900-1700	CLOSED	1000-2330					1000-0200	CLOSED	0900-2300	
Schofield Snack Bar	CLOSED	1400-0030		0900-1700	CLOSED	1000-2130					1000-0030	CLOSED	0900-2130	
Wheeler Lanes	CLOSED	0630-0930- Midnight		CLOSED	CLOSED	CLOSED					CLOSED	CLOSED	1000-1600	
Ft. Shafter Lanes				0900-1600	CLOSED	0630-2100					1700-0030	CLOSED	0630-2100	
* From December 17th-Jan 4th, No Lunch Buffet. Mulligans Open 1000-1700 (Weekday Hours)														
** From December 22d - Jan 2d Kolekole Bar & Grill CLOSED. 3-4 January Kolekole serving ala carte menu through out the day and no lunch buffet														

CYSS HOLIDAY HOURS 2012

FACILITY	BLDG	PHONE	22 NOV Thu	23 NOV Fri	24 DEC Mon	25 DEC Tue	31 DEC Mon	1 JAN 12 Tue
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Child Development Centers

AMR CDC	1783	833-5102	CLOSED	CLOSED	0530-1800	CLOSED	0530-1800	CLOSED
FS CDC	900	438-1151	CLOSED	0530-1800	0530-1800	CLOSED	0530-1800	CLOSED
SB CDC	9098	655-7106	CLOSED	0530-1800	0530-1800	CLOSED	0530-1800	CLOSED
Bow CDC	1279	655-1569	CLOSED	CLOSED	0530-1800	CLOSED	0530-1800	CLOSED
Pet CDC	791	655-5293	CLOSED	CLOSED	0530-1800	CLOSED	0530-1800	CLOSED
HMR CDC	30	653-0724	CLOSED	CLOSED	0530-1800	CLOSED	0530-1800	CLOSED

School Age Services

HMR SAS	441	653-0717	CLOSED	CLOSED	0530-1800	CLOSED	0530-1800	CLOSED
SB SAS	9090	655-4641	CLOSED	0530-1800	0530-1800	CLOSED	0530-1800	CLOSED
AMR SAS	1782	833-4932	CLOSED	CLOSED	0530-1800	CLOSED	0530-1800	CLOSED
FS Youth Center	505	438-6470	CLOSED	0530-1800	0530-1800	CLOSED	0530-1800	CLOSED

Youth Sports Office

AMR	1782	836-1923	CLOSED	1100-1900	1000-1900	CLOSED	1000-1900	CLOSED
SB	9090	655-6465	CLOSED	1100-1900	1000-1900	CLOSED	1000-1900	CLOSED

Teen/Middle School Centers

SB Teen Center	556	655-0451	CLOSED	1400-2000	1000-1800	CLOSED	1000-1800	CLOSED
AMR Teen Center	1781	833-0920	CLOSED	1400-2000	1000-1800	CLOSED	1000-1800	CLOSED

Parent Central Services

SB R & R CRO	791	655-5314	CLOSED	0800-1600	0800-1600	CLOSED	0800-1600	CLOSED
AMR R & R CRO	1782	833-5393	CLOSED	0800-1600	0800-1600	CLOSED	0800-1600	CLOSED

Family Child Care

SB Family Child Care	645	655-8373	CLOSED	0730-1600	0730-1600	CLOSED	0730-1600	CLOSED
AMR Family Child Care	1782	837-0236	CLOSED	0730-1600	0730-1600	CLOSED	0730-1600	CLOSED

Black = Regular Hours
Red = Amended Hours

9th Mission Support Command, Education Services Office

COLLEGE REPRESENTATIVES WEEKLY SCHEDULE – Updated as of 2 August 2012

	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY
0900	Thomas Edison State College Pearl Harbor Rep by App't Only (808) 295-3301	Embry-Riddle Aeronautical University On 4 th week of the month (808) 624-2334	Columbia College (808) 779-3973	Heald College (808) 295-4738 Univ of Oklahoma (808) 449-6364 On 2 nd & 4 th week of the month	Central Michigan University On 1 st week of the month (808) 782-1541
1100	American Military University (808) 384-7172	Hawaii Pacific University (808) 544-1492	Chaminade University (808) 840-1025	Coastline Community College On 2 nd , 3 rd & 4 th week of the month (808) 675-8954	Argosy University (808) 791-5231 Jones International University * (303) 330-4950/ * (303) 784-8232 * Telephone Please Only Quarterly
1300	Ashford University (808) 354-2555	Excelsior College (808) 291-1130 <u>1:00 to 2:00 PM</u>	Wayland Baptist University (808) 833-2001	University of Phoenix (808) 352-6290	Grand Canyon University * (808) 631-7094 * Telephone Please Only Quarterly National University (808) 284-6842 <u>2:00 to 4:00 PM</u>

LOCATION: Building 1550, 1st Floor, outside of Room 124 / Building is closed on ALL Federal Holidays ----- Occasionally, a school rep might be absent. It may be prudent to telephone first, using the phone number above for the specific school. (JFC)



NEWS RELEASE

Defense Commissary Agency

Public Affairs

1300 E Avenue • Fort Lee, VA 23801-1800

Tel: (804) 734-8000, Ext. 8-6105 DSN: 687-8000, Ext. 8-6105

FAX: (804) 734-8248 DSN: 687-8248

www.commissaries.com

Release Number: 72-12
Date: November 26, 2012
Contact: Kevin L. Robinson, public affairs specialist
Tel.: (804) 734-8000, Ext. 4-8773
E-mail: kevin.robinson@deca.mil

Special deals for holiday cheers at your commissary

*By Sallie Cauthers,
DeCA marketing and mass media specialist*

FORT LEE, Va. – The winter holidays are right around the corner, and special in-store promotions and coupons make the commissary the place to go to save on holiday groceries, according to the Defense Commissary Agency’s director of sales.

“We’ve got some great promotions lined up for the holiday season,” said Chris Burns, DeCA sales director. “Customers will be able to save quite a bit of money for their winter holiday entertainment and meal needs, thanks to our industry partners.”

Throughout December, DeCA’s industry partners – vendors, suppliers and brokers – are collaborating with commissaries to offer discounts beyond everyday savings. Overseas stores may have substitute events for certain promotional programs. Customers are asked to check their local commissary for details on dates and times for the following promotions:

- Acosta and participating brands present “**The Great Home for the Holidays Sale**” and “**Celebrate Santa Sale.**” Both sales will be supported by 300,000 full-color coupon flyers distributed to commissaries worldwide. Most participating brands will donate 25 cents per case sold in the commissaries to the Wounded Warrior Project organization, which supports the rehabilitation of our wounded soldiers. This promotion runs Nov. 29 to Jan. 2.
- ConAgra Foods’ “**Holiday Helpings Event Benefiting USO**” promotion will feature displays of the “Holiday Helping Recipe and Coupon Booklet” offering over \$10 in

coupons savings. This booklet provides commissary shoppers helpful ideas and recipes for their holiday gatherings along with savings on seasonal brands. In addition, they will donate 20 cents to the USO for each coupon redeemed up to a total of \$5,000. The www.conagracommissarydeals.com website will also promote these commissary sales promotions. The site will display all the promotion items, provide additional coupons and help shoppers make a shopping list. The promotion runs Nov. 29 to Jan. 2.

- General Mills' has created **Betty 911**, a social media site where they can get answers to their questions concerning cooking and baking directly from the Betty Crocker Kitchens. This is available Nov. 29 through December.

"The Defense Commissary Agency wishes you and your family, here and abroad, a very happy, healthy and safe holiday season," Burns said. "Your commissary is worth the trip for all your holiday baking and cooking needs!"

-DeCA-

About DeCA: *The Defense Commissary Agency operates a worldwide chain of commissaries providing groceries to military personnel, retirees and their families in a safe and secure shopping environment. Authorized patrons purchase items at cost plus a 5-percent surcharge, which covers the costs of building new commissaries and modernizing existing ones. By shopping regularly in the commissary, patrons save an average of 30 percent or more on their purchases compared to commercial prices – savings amounting to thousands of dollars annually. A core military family support element, and a valued part of military pay and benefits, commissaries contribute to family readiness, enhance the quality of life for America's military and their families, and help recruit and retain the best and brightest men and women to serve their country.*

Stay Connected to Your Commissary Benefit

COMMISSARIES.COM: Visit www.commissaries.com to learn more about the Defense Commissary Agency: check out the latest news, find a store near you, see what's on sale, create a shopping list, learn of food and product recalls, scan employment opportunities, read frequently asked questions, submit a customer comment form online through DeCA's Your Action Line and more.

COMMISSARY CONNECTION: Stay connected with the latest news about your most valued benefit, Hot Links to additional savings, shopping sprees, contests, commissary promotions, events and more, go to www.commissaries.com/subscribe.cfm and subscribe to the Commissary Connection newsletter.

FACEBOOK: Visit www.facebook.com/YourCommissary, DeCA's Facebook page, where you can post comments and share news, photos and videos.

YOUTUBE: To see DeCA's latest videos, visit www.youtube.com/DefenseCommissary.

TWITTER: To see DeCA's latest "tweets," visit www.twitter.com/YourCommissary.

FLICKR: To see DeCA's latest photographs, visit <http://www.flickr.com/photos/commissary/>.